



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
George Daffan, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for May 26, 2026
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by George Daffan and Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:30 AM. There were thirty-three (33) attendees onsite and seventeen (17) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the March 24, 2026, minutes was made by Michael Jewell (Maryland Authority) and seconded by Mary Hill (Ferguson). The motion carried by approval.

OPEN DISCUSSION

Aaron (Rivers) is having issues with ongoing 48-hour delays in Potomac. George Daffan (UtiliQuest) to set up time with Jobani Linares (UtiliQuest) to talk through project.

David Wilkins acknowledged and thanked Lance Thomas (PEPCO) with assistance on a recent project.

Julie Martin (Cossentino) is having issues with BGE's OHP and GPR notices coming in after tickets have cleared. Mike Stein (BGE) and George Daffan suggested she provide ticket information for their review.

Kevin Woolbright (DPC Chair) thanked WSSC for assistance in getting patchwork done.

BUSINESS

No old business to report

NEW BUSINESS

No new business to report

GUEST SPEAKER: David Wilkins | Maryland Authority

David provided a brief overview of the Maryland Authority and explained that they are a Quasi-Governmental and Quasi-Judicial Agency in the Executive Branch of Maryland Government. The MD Authority is funded solely by a 5-cent fee collected on every outgoing ticket. All fines go to the Education and Outreach Account and are used to promote safe digging practices, underwrite educational programs, and provide monetary support to the one-call movement. David provided information on the nine (9) members of the Authority as well as the stakeholder breakdown. He also spoke to the NPV process, how violations are monetized, and the fining matrix. For more information on the Maryland Authority please visit, <https://mddpa.org/>.

MISS UTILITY CALL CENTER

- Virtual ITICnxt Training
 - Upcoming training: June 4 | July 2 | August 6
 - Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2026 Virtual ITICnxt training dates and preregistration links.
- Dashboard Reporting: Jenn Arroyo (Miss Utility) provided ticket volume data for the month of April 2026.
 - Western Shore MD compared to 2025
 - Inbound ticket volume: 79,497 a monthly increase of 10.96%
 - Year-to-date volume: 265,053 a year-to-date decrease of 5.95%
 - Outbound ticket volume: 383,743 a monthly increase of 11.02%
 - Year-to-date volume: 1,317,412 a year-to-date increase of 8.03%
 - Washington, D.C. compared to 2025
 - Inbound ticket volume: 15,713 a monthly increase of 33.09%
 - Year-to-date volume: 58,502 a year-to-date increase of 45.79%
 - Outbound ticket volume: 99,239 monthly increase of 26.92%
 - Year-to-date volume: 376,290 a year-to-date increase of 37.44%
- Damage Reporting: Jenn Arroyo provided YTD data through April 2026 of reported damages in MD/DC.
 - 333 utility damages (65 mains and 268 services)
 - 22.82% due to no call or valid ticket
 - 33.03% due to hitting a marked line
 - 39.64% due to incorrect locate marks
 - 4.50% due to other root causes

MARYLAND AUTHORITY | Michael Jewell | Executive Director

No new business to report

COMMITTEE REPORTS

- GCDPTC | Matt Ruddo | Chairman
 - When: Tuesday, October 20 - Friday, October 23
 - Where: Ashore Resort & Beach Club – The hotel recently became a Marriott property and changed its name.
 - Registration: GCDPTC Early Bird registration is now open.
 - Sponsors/Exhibitors: All 2025 sponsors/exhibitors have been reached out to for contract renewals. If interested, reach out to Anna Trim at atrim@mghus.com
 - Website: missutilityconference.com
- Spring Ad Campaign – Radio / Streaming
 - Miss Utility's radio ad campaign started March 30th across these platforms and highlights the reputational and financial costs of not contacting 811 before digging.
 - Morning drive radio across the following markets:
 - Baltimore
 - Washington D.C.
 - Frederick

- Hagerstown-Chambersburg
 - Endorsements - Arrollando Con Chepe on El Zol 107.9
- Streaming Audio (Spotify) across:
 - Baltimore market -- Anne Arundel & Baltimore counties
 - DC market-- Montgomery & Prince George's counties
 - Western MD market - Allegany County
- Miss Utility is running a series of new digital and social ads across Meta and YouTube focused on the financial and reputational costs of not contacting 811 before digging.
 - The ads will target both English and Spanish-speaking excavators



- Scholarship Program | Scott Brown | Chairman
 - The 2026 Miss Utility of Maryland/D.C. scholarship closed May 22 at 11:59 p.m.
 - More than 420 applications were received!
 - One winner will be selected from each of the eight zones
 - Scholarship award is \$1,008.11.
- Awards Committee | Kevin Woolbright- Chair
 - 2026 Locator Achievement Awards took place Friday, May 8
 - Winning locators and their families were recognized at a Chesapeake Baysox game at Prince George's Stadium where they received recognition from stakeholders in the industry, were treated to a baseball style buffet, a Chesapeake Baysox Game, and awards.
 - Recognized 61 locators this year!
- 2026 Touch a Truck
 - For the tenth year, Miss Utility is partnering with minor league baseball team, the Chesapeake Baysox, to host Touch-A-Truck Day at Prince George's Stadium on Saturday, July 25.
 - Miss Utility would like to invite you to be a partner in this exciting event to support damage prevention awareness by bringing your organization's machinery or vehicle for attendees to observe and explore
 - If you'd like to volunteer a vehicle or activity for this year's Touch a Truck, please email Anna Trim at atrim@mghus.com. Participating organizations will receive two volunteer T-shirts and six complimentary game tickets per vehicle.
- Damage Prevention and Safety Committee | Kevin Woolbright | Chairman
 - DPT Upcoming:
 - June 12: ODPT @ Miss Utility
 - Sept 11: ODPT @ Miss Utility

- Dec 11: ODPT @ Miss Utility
- Online Excavator Training Module:
 - Available 24/7
 - Presented in English and Spanish
 - Completion Certificate Available
 - <https://www.missutility.net/resources/>

For information about 2026 Damage Prevention Training opportunities and pre-registration links, please visit <https://www.missutility.net/damage-prevention-training/>.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information, and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



CONSTRUCTION ANGELS | Kevin Woolbright | Board Representative for MD/DC

- 2026 Miss Utility Annual Charity Golf Tournament was held May 22, 2026. Pictures and information will be shared at next month's DPC meeting.
- 4th Annual Crusher Run
 - Sunday, May 31, 2026
 - Hosted at Martin Marietta's Texas Quarry

There being no further business brought before the committee; the meeting adjourned at 10:58 AM.

Upcoming 2026 Hybrid MD/DC Damage Prevention & Safety Meetings

- June 23 | July 28 | August 25

ONSITE ATTENDANCE:

BGE	April Bradley Supervisor Operations	(410) 470-6017	april.bradley@bge.com
BGE	Michael Stein Damage Prevention Supervisor	(443) 962-9270	michael.stein@bge.com

BGE	Timothy Bailey	(443) 642-1128	timothy.bailey@bge.com
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	Kevin Woolbright DPC Chairman	(301) 806-8745	bright.67@verizon.net
Cossentino Contracting	Julie Martin Project Specialist	(410) 574-5800	jmartin@cossentino.net
D&F Construction Inc	Kyle Bilder Project Manager	(301) 401-8250	kbilder@dfcci.net
En Garde Safety Solutions, Inc.	Aaron-James Madej Owner	(410) 733-3725	engardesafetyolutions@gmail.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
GridHawk	William Jones Operations Manager	(614) 896-1031	william.jones1@gridhawk.com
Howard County	Pieter Aarsbergen BOD, Government Rep	(410) 313-7525	paarsbergen@howardcountmd.gov
MUFDPA	Susan Stroud Deputy Director	(410) 782-2102	susan.stroud@mddpa.org
MUFDPA	Michael Jewell Executive Director		michael.jewell@mddpa.org
NPL	Christian Tapscott Operations Training Instructor II	(240) 501-4363	ctapscott@gonpl.com
NPL	Hugo Nunez Safety Advisor	(410) 207-6350	hnunez@gonpl.com
NPL	Jedediah Ranney Quality Advisor	(443) 827-1273	jranney@gonpl.com
OCCLS	Craig Rose DC Manager	(667) 274-8813	Croese@occls.com
One Call Concepts	Mark Hamrick 811 Vehicle Wrangler	3044002636	mark.a.hamrick1981@gmail.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com

PEPCO	Jeffrey Harper Supervisor - Damage Prevention	(443) 741-1170	jeffrey.harperjr@exeloncorp.com
PEPCO	Olitse Bedja Damage Investigator	(202) 255-2755	Olitse.Bedja@exeloncorp.com
PEPCO	William Okattah Damage Inspector	(240) 861-8644	William.Okattah-Asare@exeloncorp.com
PURIS	Jesus Cruz EHS	(301) 213-2153	jesus.cruz@puriscorp.com
Utiliquest	George Daffan DPC Vice Chairman	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	Justin Lowthert Director	(301) 343-8162	justin.lowthert@utiliquest.com
Utiliquest	Erik Phillips Vice President of Operations	(443) 324-7835	erik.phillips@utiliquest.com
Verizon	Mark Pressimone Damage Prevention	(301) 830-3118	mark.l.pressimone@verizon.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com
WGL	Anna Rhodes Specialist, Damage Prevention	(571) 565-4037	Anna.Rhodes@washgas.com
WSSC	Walter Guzman Customer Advocate	(240) 444-5803	walter.guzman@wsscwater.com
WSSC	David Wilkins BOD, Water/Sewer Rep	(301) 648-6953	david.wilkins@wsscwater.com

TEAMS ATTENDANCE:

Anchor Construction	Edisson Bracho Dispatcher & Miss Utility Coordinator	(202) 322-9378	ebracho@anchorconst.com
BF JOY	Joe Shelton BOD, Contractor Rep	(240) 417-0200	jshelton@bfjoy.com
Columbia Gas	David Judy Damage Prevention	(301) 707-2389	djudy@nisource.com
Columbia Gas	Kristie Kubovic Public Awareness Program Manager		kkubovic@nisource.com
Concrete General	Dan Dickerson Safety Director	(301) 252-6775	ddickerson@concretegeneral.com

D&F Construction, Inc.	Brian Compton President	(240) 375-8559	bcompton@dfcci.net
DCI	Heather Fowkes Field Operations Assistant & QC Supervisor	(202) 913-6848	hfowkes@dcihq.com
NPL	Kearstin Brown Project Coordinator I	(410) 375-8643	Kebrown@GoNPL.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
PHMSA	Hung Nguyen Community Liaison DC, MD, DE		hung.nguyen@dot.gov
Skyline Technology	Ryan Burns Supervisor	(410) 920-1361	rburns@skylinenet.net
SMECO	Lisa Hurley Locating Coordinator	(410) 535-9403	lisa.hurley@smeco.coop
USIC	Jason Lewis Associate Area Manager	(410) 980-3087	jasonlewis@usicllc.com
WGL	Don Jones Damage Prevention DC	(703) 408-0625	djones@washgas.com
WGL	Claudia Castellanos Sr. Damage Prevention Specialist	(703) 750.5254	ClaudiaCastellanos@washgas.com
WGL	Jack Ellison Sr. Specialist Damage Prevention	(703) 966-9315	JohnEllison@washgas.com