



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
George Daffan, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for March 24, 2026
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by George Daffan and Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:32 AM. There were twenty-five (25) attendees onsite and twenty-one (21) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the February 24, 2026, minutes was made by Jack Ellison (WGL) and seconded by David Wilkins (WSSC). The motion carried by approval.

OPEN DISCUSSION

Larry Harvey (GloFiber) stated that they are having problems accessing the rear property of townhouses. Troy Middleton (GridHawk) stated that it is the responsibility of the contractor to secure access. Larry responded that in Virginia, it is the utility owner who takes ownership. Ryan Reese (WGL) stated that he would be able to assist.

Joshua Otero (Metro Paving) stated that they were having issues getting timely locates. George Daffan (UtiliQuest) to work with Metro Paving to assist with their concerns.

Shelly Welling (Gray & Son) thanked Miss Utility and BGE's Terence Craig and Mike Stein along with Verizon's Mark Pressimore and Dwayne Stein for supporting recent training events.

Mary Hill (Ferguson) thanked Miss Utility for providing materials that supported a recent community event where Mary was able to spread the Dig Safe message.

April Bradley (BGE) thanked Anchor and NPL for working together on a pipeline replacement project and for cancelling tickets while the job was paused.

BUSINESS

No old business to report

NEW BUSINESS

Please note that April's Meeting has been cancelled.

Guest Speaker Note: Please consider sharing at an upcoming 2026 Damage Prevention Meeting

- Dig Smart Award Winners
- Damage Prevention Best Practices
- Damage Prevention Products

- Topics of Interest

MISS UTILITY CALL CENTER

- Virtual ITICnxt Training
 - Upcoming training: April 2 | May 14 | June 4
 - Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2026 Virtual ITICnxt training dates and preregistration links.
- Dashboard Reporting: Jenn Arroyo (Miss Utility) provided ticket volume data for the month of February 2026.
 - Western Shore MD compared to 2025
 - Inbound ticket volume: 54,521 a monthly increase of 4.97%
 - Year-to-date volume: 107,471 a year-to-date decrease of 1.57%
 - Outbound ticket volume: 281,698 a monthly increase of 12.61%
 - Year-to-date volume: 560,812 a year-to-date increase of 3.34%
 - Washington, D.C. compared to 2025
 - Inbound ticket volume: 13,900 a monthly increase of 64.97%
 - Year-to-date volume: 28,179 a year-to-date increase of 68.38%
 - Outbound ticket volume: 90,702 monthly increase of 51.25%
 - Year-to-date volume: 183,789 a year-to-date increase of 54.32%
- Damage Reporting: Jenn Arroyo provided YTD data through February 2026 of reported damages in MD/DC.
 - 151 utility damages (41 mains and 110 services)
 - 21.19% due to no call or valid ticket
 - 29.14% due to hitting a marked line
 - 45.70% due to incorrect locate marks
 - 3.97% due to other root causes

MARYLAND AUTHORITY | David Wilkin | Chairman

The March Authority Meeting was held on Wednesday, March 11, 2026

- During that meeting the Authority heard one Hearing and reviewed six (6) NPVs.
- Currently there are 33 NPVs in the hopper.
- Preparations are being made to update some of the Authority's videos. MGH completed a video shoot and is in the process of editing for final approval.
- Case Management System – We're expecting to go live by the end of this week.
- We are continuing to schedule hearings

COMMITTEE REPORTS

- GCDPTC | Matt Ruddo | Chairman
 - When: Tuesday, October 20 - Friday, October 23
 - Where: Ashore Resort & Beach Club
 - Registration: GCDPTC Early Bird registration will open on April 28
 - Sponsors/Exhibitors: Outreach to last year's sponsors/exhibitors will begin in late March. Stay tuned for new sponsor package options!

- Trade Show Updates
 - In March, Miss Utility participated in the:
 - Washington County Home Builders Home Show (March 7&8)
 - Maryland Spring Home & Garden Show (Feb. 28-March 1 and March 6-8)
 - Maryland Asphalt Association & Maryland State Highway Administration Annual Paving Conference (March 11)
- Spring Ad Campaign – Radio / Streaming
 - April is National Safe Digging Month. Miss Utility radio ad campaign starts March 30 across these platforms and highlights the reputational and financial costs of not contacting 811 before digging,
 - Morning drive radio across the following markets:
 - Baltimore
 - Washington D.C.
 - Frederick
 - Hagerstown-Chambersburg
 - Endorsements - Arrollando Con Chepe on El Zol 107.9
 - Streaming Audio (Spotify) across:
 - Baltimore market -- Anne Arundel & Baltimore counties
 - DC market-- Montgomery & Prince George’s counties
 - Western MD market - Allegany County
 - Miss Utility will be running a series of new digital and social ads across Meta and YouTube focused on the financial and reputational costs of not contacting 811 before digging.
 - The ads will target both English and Spanish-speaking excavators



- Scholarship Program | Scott Brown | Chairman
 - The 2026 Miss Utility of Maryland/D.C. scholarship opened Jan. 20
 - The deadline to apply is Friday, May 22 at 11:59 p.m.
 - One winner is selected from each of the eight zones
 - Scholarship amount is \$1,008.11
 - The online application can be found at <https://form.jotform.com/MissUtility/Scholarship26>
- Awards Committee | Kevin Woolbright- Chair
 - 2026 Locator Achievement Awards nominations have closed

- Winning locators and their families will be recognized at a Chesapeake Baysox game at Prince George’s Stadium on Friday, May 8.
- Recognizing 61 locators this year!
- Damage Prevention and Safety Committee | Kevin Woolbright | Chairman
 - DPT Upcoming:
 - Apr 15: ODPT in Hagerstown
 - June 12: ODPT @ Miss Utility
 - Sept 11: ODPT @ Miss Utility
 - Dec 11: ODPT @ Miss Utility
 - Online Excavator Training Module:
 - Available 24/7
 - Presented in English and Spanish
 - Completion Certificate Available
 - <https://www.missutility.net/resources/>

For information about 2026 Damage Prevention Training opportunities and pre-registration links, please visit <https://www.missutility.net/damage-prevention-training/>.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



CONSTRUCTION ANGELS | Kevin Woolbright | Board Representative for MD/DC

- 2026 Miss Utility Annual Charity Golf Tournament
 - May 22, 2026 @ 7:00 am - 2:00 pm
 - Oak Creek Golf Club
 - 600 Bowieville Manor Ln. | Upper Marlboro | MD
- Sponsorships, volunteers, and golfers, please contact Kevin directly for more information.

There being no further business brought before the committee; the meeting adjourned at 10:53 AM.

Upcoming 2026 Hybrid MD/DC Damage Prevention & Safety Meetings

- May 26 | June 23 | July 28
- April meeting cancelled

ONSITE ATTENDANCE:

BGE	April Bradley Supervisor Operations	(410) 470-6017	april.bradley@bge.com
BGE	Damien LePove Damage Prevention	(443) 608-2278	damien.lepove@bge.com
BGE	Michael Stein Damage Prevention Supervisor	(443) 962-9270	michael.stein@bge.com
BGE	John Preis Damage Prevention	(443) 370-3241	john.preis@bge.com
Capital Paving of DC	Will Metzger Safety Director	(240) 974-0688	william.metzger@capitolpaving.com
Colonial Pipeline	Chuck Glacken SR ROW Inspector	(443) 280-2843	cglacken@colpipe.com
CW & Sons Infrastructure, Inc	Edwin Flores Safety Coordinator	(202) 924-9951	eflores@cwsons.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
GridHawk	Troy Middleton Director of Operations	(540) 847-5157	troy.middleton@gridhawk.com
GridHawk	William Jones Operations Manager	(614) 896-1031	william.jones1@gridhawk.com
Murphy Pipelines	Garrison Moore Area Director	(878) 243-6565	garrison.moore@puriscorp.com
NPL	Randy Carey Safety Manager	(571) 921-0210	rcarey@gonpl.com
NPL	Terry Jackson Sr. EHSQ Safety Manager		tejackson@gonpl.com
One Call Concepts/ Miss Utility	Shannon Stultz Member Database Administrator		sstultz@missutility.net

OneSource	Marc Haines Director of Utility Services	(443) 324-0371	mhaines@onesourceus.com
SMECO	Lisa Hurley Locating Coordinator	(410) 535-9403	lisa.hurley@smeco.coop
USIC	Jason Lewis Associate Area Manager	(410) 980-3087	jasonlewis@usicllc.com
UtiliQuest	George Daffan DPC Vice Chairman	(301) 399-7975	george.daffan@utiliquest.com
Verizon	Jeff Sothoron Maryland Miss Utility Compliance	(240) 446-3738	jeffrey.p.sothoron@verizon.com
Verizon	Mark Pressimone Damage Prevention	(301) 830-3118	mark.l.pressimone@verizon.com
WGL	Jack Ellison Lead Specialist Damage Prevention	(703) 966-9315	jellison@washgas.com
WSSC	Walter Guzman Customer Advocate	(240) 444-5803	walter.guzman@wsscwater.com
WSSC	David Wilkins BOD, Water/Sewer Rep	(301) 648-6953	david.wilkins@wsscwater.com

TEAMS ATTENDANCE:

Anchor Construction	Edisson Bracho Dispatcher & Miss Utility Coordinator	(202) 322-9378	ebracho@anchorconst.com
Columbia Gas	David Judy Damage Prevention	(301) 707-2389	djudy@nisource.com
Columbia Gas	Kristie Kubovic Public Awareness Program Manager		kkubovic@nisource.com
D&F Construction, Inc.	Brian Compton President	(240) 375-8559	bcompton@dfcci.net
Fort Myer Construction Corp	Sean Paris Damage Prevention Investigation	(202) 498-2598	sparis@fortmyer.com
Metro Paving Corporation	Joshua Otero Project Manager	(301) 919-9528	jotero@metropaving.net
Metro Paving Corporation	Wardell Brown Safety Director	(202) 304-8380	wbrown@metropaving.net

One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Jeanne Martin Office Administrator		jeannemartin@occinc.com
RK&K	Bill Jackson Senior Utility Coordinator	(443) 852-1323	bjackson@rkk.com
Sagres Construction Corporation	Paul Choe Project Engineer	(240) 678-6482	paul@sagresconstruction.com
Shentel/GloFiber Cable Company	Larry Harvey Damage Prevention & Investigation	(757) 987-1703	Larry.Harvey@emp.shentel.com
Skyline Technology	Ryan Burns Supervisor	(410) 920-1361	rburns@skylinenet.net
WGL	Greg Mason Sr. Damage Prevention Specialist	(571) 666-1493	gregory.mason@washgas.com
WGL	Don Jones Damage Prevention DC	(703) 408-0625	djones@washgas.com
WGL	Anna Rhodes Specialist, Damage Prevention	(571) 565-4037	Anna.Rhodes@washgas.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com
WSSC	Diane Kershaw Section Manager	(301) 704-0208	Diane.Kershaw@wsscwater.com
WSSC	Francis Edward Construction Inspector II	(202) 365-2837	francis.edward@wsscwater.com
WSSC	Lisa Malone Administrative Contract Manager	(301) 206-8465	lmalone@wsscwater.com