



# MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman  
George Daffan, Vice Chairman  
Susan Sullivan, Secretary

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Minutes of the meeting for February 24, 2026  
Hybrid Meeting hosted by Miss Utility in Hanover, MD  
Prepared by George Daffan and Susan Sullivan

## CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:45 AM. There were thirty-five (35) attendees onsite and twenty-five (25) virtual attendees.

## APPROVAL OF MINUTES

A motion to approve the November 25, 2025, minutes was made by Ryan Reese (WGL) and seconded by Susan Stroud (MD Authority) The motion carried by approval.

## OPEN DISCUSSION

Julie Martin (Cossentino) remarked that GridHawk has done a great job of taking over newly acquired BGE territory.

Jeff Sothoron (Verizon) shared that they are experiencing significant delays in St. Mary's County with Stake Center/Breezeline and that they are clearing tickets outside of Title 12 Law requirements. Lisa Hurley (SMECO) concurred. Kevin Woolbright (DPC Chairman) indicated that if all manner of communication has reached its limit with no change in behavior, contacting the Maryland Authority would be an appropriate next step.

April Bradley (BGE) asked that tickets only be updated as necessary, especially in light of recent weather challenges.

Kevin Woolbright reminded attendees to ensure that ticket processors provide a good onsite job contact and/or be familiar with the worksite in case questions arise from utility owner members/contract locators.

## BUSINESS

No old business to report

## NEW BUSINESS

No new business to report

**Guest Speaker Note:** Please consider sharing at an upcoming 2026 Damage Prevention Meeting

- Dig Smart Award Winners
- Damage Prevention Best Practices
- Damage Prevention Products

- Topics of Interest

## **MISS UTILITY CALL CENTER**

- Virtual ITICnxt Training
  - Upcoming training: April 2 | May 14 | June 4
  - Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2026 Virtual ITICnxt training dates and preregistration links.
- Dashboard Reporting: Kevin Woolbright provided ticket volume data for the month of January 2026.
  - Western Shore MD compared to 2025
    - Inbound ticket volume: 52,950 a monthly decrease of 7.50%
    - Year-to-date volume: Same
    - Outbound ticket volume: 279,114 a monthly decrease of 4.58%
    - Year-to-date volume: Same
  - Washington, D.C. compared to 2025
    - Inbound ticket volume: 14,279 a monthly increase of 71.85%
    - Year-to-date volume: Same
    - Outbound ticket volume: 93,087 monthly increase of 57.43%
    - Year-to-date volume: Same
- Damage Reporting: Kevin Woolbright provided YTD data through January 2026 of reported damages in MD/DC.
  - 80 utility damages (20 mains and 60 services)
    - 21.25% due to no call or valid ticket
    - 30.00% due to hitting a marked line
    - 46.25% due to incorrect locate marks
    - 2.50% due to other root causes

## **MARYLAND AUTHORITY | Susan Stroud, Deputy Director**

The February's Authority Meeting was held on Wednesday, February 11, 2026.

- During that meeting we reviewed eight (8) NPVs and made various recommendations.
- Currently there are 41 NPVs in the hopper.
  - 15 Marking Violations
  - 18 No Ticket Violations
  - 8 Due Care Violations
- Preparations are being made to update some of the Authority's videos. MGH completed a video shoot and is in the process of editing for final approval.
- Case Management System – We're expecting to go live by the end of next week. And as part of this new system, we will have the ability to pay the Filing Fee and Fines Electronically. We are looking at an AI component for the submission form. Once a submission is completed, there will be an email to the violator and the complainant which will serve as the replacement for the NOI & NOR letters which are now being done manually. Invoicing will be linked to our QuickBooks account so we can begin to track receivables.

- The Deputy Director Susan Stroud has submitted the 2025 Annual Report to the Legislature.
- We are continuing to schedule hearings

### **Title-12 Re-Write:**

No plans for the current legislative session at this time.

### **COMMITTEE REPORTS**

- GCDPTC | Matt Ruddo | Chairman
  - When: Tuesday, October 20 - Friday, October 23
  - Where: Ashore Resort & Beach Club
  - Registration: GCDPTC Early Bird registration will open on April 28
  - Sponsors/Exhibitors: Outreach to last year's sponsors/exhibitors will begin in late March. Stay tuned for new sponsor package options!
- Trade Show Updates
  - In March, Miss Utility will be participating in the:
    - Washington County Home Builders Home Show (March 7&8)
    - Maryland Spring Home & Garden Show (Feb. 28-March 1 and March 6-8)
    - Maryland Asphalt Association & Maryland State Highway Administration Annual Paving Conference (March 11)
- Scholarship Program | Scott Brown - Chair
  - The 2026 Miss Utility of Maryland/D.C. scholarship opened Jan. 20
  - The deadline to apply is Friday, May 22 at 11:59 p.m.
  - One winner is selected from each of the eight zones
  - The online application can be found at <https://form.jotform.com/MissUtility/Scholarship26>
- Awards Committee | Kevin Woolbright- Chair
  - 2026 Locator Achievement Awards nominations now open!
  - The deadline to apply is Friday, Feb. 20 at 5 p.m.
  - Online form can be found at <https://forms.gle/wbGSBthXux6jMvGM8>.
  - Winning locators and their families will be recognized at a Chesapeake Baysox game at Prince George's Stadium on Friday, May 8.
- Damage Prevention and Safety Committee | Kevin Woolbright | Chairman
  - DPT Upcoming:
    - Mar 13: ODPT @ Miss Utility
    - Apr 15: ODPT in Hagerstown
    - June 12: ODPT @ Miss Utility
    - Sept 11: ODPT @ Miss Utility
    - Dec 11: ODPT @ Miss Utility
  - Online Excavator Training Module:
    - Available 24/7
    - Presented in English and Spanish
    - Completion Certificate Available
    - <https://www.missutility.net/resources/>

For information about 2026 Damage Prevention Training opportunities and pre-registration links, please visit <https://www.missutility.net/damage-prevention-training/>.

➤ Miss Utility Facebook

Please visit [www.facebook.com/missutilityofmd/](http://www.facebook.com/missutilityofmd/) for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



**CONSTRUCTION ANGELS** | Kevin Woolbright | Board Representative for MD/DC

- 2026 Miss Utility Annual Charity Golf Tournament
  - May 22, 2026 @ 7:00 am - 2:00 pm
  - Oak Creek Golf Club
  - 600 Bowieville Manor Ln. | Upper Marlboro | MD
- Sponsorships, volunteers, and golfers, please contact Kevin directly for more information.

There being no further business brought before the committee; the meeting adjourned at 11:00 AM.

Upcoming 2026 Hybrid MD/DC Damage Prevention & Safety Meetings

- March 24 | April 28 | May 26

ONSITE ATTENDANCE:

Anchor Construction	Edisson Bracho Dispatcher & Miss Utility Coordinator	(202) 322-9378	ebracho@anchorconst.com
BGE	April Bradley Supervisor Operations	(410) 470-6017	april.bradley@bge.com
BGE	Jeff Walters Sr. Damage Prevention Inspector	(410) 302-2729	jefferywalters@bge.com
BGE	Patrick O'Neal Damage Prevention Inspector	(443) 739-3373	patrick.oneal@bge.com

Cossentino Contracting	Julie Martin Project Specialist	(301) 806-8745	jmartin@cossentino.net
DC WATER	Christopher Coit Manager, Distribution Maintenance	(202) 716-8821	christopher.coit@dcwater.com
DC WATER	Andrew Asiiimwe APM	(202) 412-8519	aasiiimwe@dcwater.com
DC WATER	Anjali Gupta Operations Program	(202) 403-7533	agupta@gmail.com
Ecotech Hydro Excavation LLC	Shelly Masone-Davis Business Development Director	(443) 534-6276	Shelly@goecotech.com
Elite Utility Locating	Nieal Hollingsworth President	(301) 536-5491	eliteutilitylocating@gmail.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
GridHawk	Troy Middleton Director of Operations	(540) 847-5157	troy.middleton@gridhawk.com
GridHawk	William Jones Operations Manager	(614) 896-1031	william.jones1@gridhawk.com
One Call Concepts/ Miss Utility	Lakisha Booth Office Manager		
MUFDPA	Susan Stroud Deputy Director	(410) 782-2102	susan.stroud@mddpa.org
NPL	Randy Carey Safety Manager	(571) 921-0210	rcarey@gonpl.com
NPL	Christian Tapscott	(240) 501-4363	ctapscott@gonpl.com
NPL	Hugo Nunez Safety Advisor	(410) 207-6350	hnunez@gonpl.com
NPL	Terry Jackson Sr. EHSQ Safety Manager		tejackson@gonpl.com
NPL	Edie Venit Accounting Services Lead	(571) 220-2261	evenit@gonpl.com
NPL	Regina Lumpkin MU Ticket Specialist	(301) 322-3042	rlumpkin@gonpl.com
NPL	Jedediah Ranney Quality Advisor	(443) 827-1273	jranney@gonpl.com
OneSource	Marc Haines Director of Utility Services	(443) 324-0371	mhaines@onesourceus.com

PEPCO	Olitse Bedja Damage Investigator	(202) 255-2755	Olitse.Bedja@exeloncorp.com
PEPCO	William Okattah-Asare Damage Inspector	(240) 861-8644	William.Okattah-Asare@exeloncorp.com
Ross Technical Services	Paul Kwiatkowski Permit Specialist	(443) 315-7535	kwiatkowskipaul40@gmail.com pkwiatkowski@rosstech-inc.com
SMECO	Lisa Hurley Locating Coordinator	(410) 535-9403	lisa.hurley@smeco.coop
The Drain Guys	Jay Glazer Owner/CEO	(240) 885-9264	jay@drainguys.com
USIC	Jason Lewis Associate Area Manager	(410) 980-3087	jasonlewis@usicllc.com
Utiliquest	<b>George Daffan</b> <b>DPC Vice Chairman</b>	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	Mike Burns Operations Manager	(443) 786-7994	mike.burns@utiliquest.com
Verizon	Jeff Sothoron Maryland Miss Utility Compliance	(240) 446-3738	jeffrey.p.sothoron@verizon.com
WGL	Jack Ellison Lead Specialist, Damage Prevention	(703) 966-9315	jellison@washgas.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	rreese@washgas.com
WGL	Anna Rhodes Specialist, Damage Prevention	(571) 565-4037	anna.rhodes@washgas.com

TEAMS ATTENDANCE:

BF JOY	<b>Joe Shelton</b> <b>BOD, Contractor Rep</b>	(240) 417-0200	jshelton@bfjoy.com
Childs Landscape	Becky Mellinger Sales Admin	(410) 974-0528	bmellinger@childslandscape.com
Columbia Gas	David Judy Damage Prevention	(301) 707-2389	djudy@nisource.com
Columbia Gas	Kristie Kubovic Public Awareness Program Manager		kkubovic@nisource.com
Concrete General	Dan Dickerson Safety Director	(301) 252-6775	ddickerson@concretegeneral.com
D&F Construction, Inc.	Brian Compton President	(240) 375-8559	bcompton@dfcci.net

DCI	Heather Fowkes Field Operations Assistant & QC Supervisor	(202) 913-6848	hfowkes@dcihq.com
DDOT	Jason Blevins Transportation Specialist	(202) 437-7824	jason.blevins@dc.gov
KCI Communications Infrastructure	Stephen Shelley Underground Project Manager	(443) 504-5614	stephen.shelley@kci.com
MUFDPA	Michael Jewell Executive Director	(410) 782-2102	michael.jewell@mddpa.org
NPL	Kearstin Brown Project Coordinator I	(410) 375-8643	Kebrown@GoNPL.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	<b>Susan Sullivan</b> <b>DPC Secretary</b>	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Jeanne Martin Office Administrator/Coordinator		jeannemartin@occinc.com
Pepco Holdings	Byron Peters Jr. Manager - Damage Prevention	(443) 762-0723	byron.petersjr@exeloncorp.com
Shentel Glo Fiber	Davy Myers II Damage Prevention	(540) 325-8373	davy.myers@emp.shentel.com
Shentel Glo Fiber	Kerwin Ralls Project Manager Damage Prevention	(540) 335-0013	kerwin.ralls@emp.shentel.com
Skyline Technology	Kevin McCadden Locator		kmccadden@skylinenet.net
UtiliQuest	David Knox Director of Operations	(703) 675-9236	david.knox@utiliquest.com
Utiliquest	Joel Troxell Supervisor	(703) 929-9709	joel.troxell@utiliquest.com
WGL	Claudia Castellanos Sr. Damage Prevention Specialist	(703) 750.5254	ClaudiaCastellanos@washgas.com
WGL	Greg Mason Sr. Damage Prevention Specialist	(571) 666-1493	gregory.mason@washgas.com
WSSC	Diane Kershaw Section Manager	(301) 704-0208	Diane.Kershaw@wsscwater.com
WSSC	Francis Edward Construction Inspector II	(202) 365-2837	francis.edward@wsscwater.com
WSSC	Lisa Malone Administrative Contract Manager	(301) 206-8465	lmalone@wsscwater.com