



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
George Daffan, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for September 30, 2025
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by George Daffan & Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:32 AM. There were thirty-two (32) attendees onsite and fifteen (15) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the August 26, 2025, minutes was made by Jack Ellison (WGL) and seconded by David Wilkins (WSSC). The motion carried by approval.

OPEN DISCUSSION

Marchelle Woelfel (Spinello) stated that Heather Fowlkes (DCI) had been very helpful with some ticketing issues recently as tickets were showing marked, but tickets weren't updated in the 811 system. Heather indicated that the issue was internal and not the fault of Miss Utility. Jenn Arroyo (Miss Utility) encouraged anyone having issues with LTM, reach out to Shannon Stultz for assistance from the call center.

Ramel Lewis (Infrasource) stated that they were having issues with AT&T and Comcast providing positive response on recent tickets. Kevin Woolbright (DPC Chairman) suggested they reach out to their locate companies for assistance.

David Fultz (BGE) stated that there are a lot of tickets being updated where the work is completed and asked that excavators be more cognizant of completed work and to please stop this practice.

Jeff Harper (BGE) asked if there was a review process within the call center that would validate if updates were still needed. Jenn responded by saying that the call center is working on something that asks the excavator if the work continues. At this, Mike Burns (Utiliquet) asked if there was any thought to limiting the number of update tickets so that tickets can be adjusted to what is actually needed. Kevin ended with the importance of good partnerships.

Julie Martin (Cossentino) thanked Utiliquet and BGE for their responsiveness with recent utility issues. She then asked what BGE plans to do when damages occur, that a contractor feels they did everything to avoid? Mike Stein (BGE) said to get in touch with Jeff Walters (BGE) to make a plan for additional support when needed.

Joe Shelton (BF Joy) thanked Utiliquest for their assistance in DC. Joel was great help in assisting with locate issues. He suggested excavators thank their locators and flaggers because they are the most important part of being able to get your work started.

April Bradley (BGE) asked about Ticket Talk. Jenn stated that more information is forthcoming but that this new tool will offer another vehicle for enhanced communication between excavators, locators, and utility owner members.

Mary Hill (Ferguson) thanked Ryan Reese (WGL) for coming out and speaking to her crew members about mental health.

OLD BUSINESS

The Spanish Online Modular Excavator Training is now available on Miss Utility's Resources Page at <https://www.missutility.net/resources/>

NEW BUSINESS

No new business to report

MD/DC Subscribers Committee & Board of Directors

4th Quarter MD/DC Subscribers/BOD Meeting: October 9.

GUEST SPEAKERS: Marinho Alves Goncalves and Michael Capalbo | Garney Marinho and Michael gave an overview presentation of Live Dig Radar: See the Unknown – Utility Strike Avoidance. The technology (LDR Excavate™ Digging Buckets) alerts the excavator of suspected utilities, in real time, during the excavation process. They noted that this work tool does not replace existing processes like notifying service territory one call centers. They also shared a pilot case study they conducted at Indian Head Naval Base in Maryland and discussed the cost savings analysis.

MISS UTILITY CALL CENTER

- Virtual ITICnxt Training
 - Upcoming training: October 10 | November 6 | December 4
 - Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2025 Virtual ITICnxt training dates and preregistration links.

- Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of August 2025.
 - Western Shore MD compared to 2024
 - Inbound ticket volume: 71,100 a monthly decrease of 1.476%
 - Year-to-date volume 530,017 a decrease of 2.263%
 - Outbound ticket volume: 360,144 monthly increase of 1.043%
 - Year-to-date volume: 2,599,429 a decrease of 2.690%
 - Washington, D.C. compared to 2024
 - Inbound ticket volume: 11,070 a monthly increase of 14.596%
 - Year-to-date volume 86,009 an increase of 5.063%
 - Outbound ticket volume: 86,877 monthly increase of 34.718%

- Year-to-date volume: 616,060 a decrease of 1.028%
- Damage Reporting: Jenn Arroyo provided YTD data through August 2025 of reported damages in MD/DC.
 - 784 utility damages (169 mains and 531 services)
 - 24.74% due to no call or valid ticket
 - 29.85% due to hitting a marked line
 - 33.16% due to incorrect locate marks
 - 12.24% due to other root causes

MARYLAND AUTHORITY | Michael Jewell, Executive Director

The September Authority Meeting was held on Wednesday, September 10, 2025.

- During that meeting, thirteen (13) NPVs were reviewed. The Authority made recommendations on enforcement action as outlined in §12-135 by recommending fines, training and in some cases requiring a Policy Statement. One NPV will be resent to the Probable Violator, allowing them due process.
- We have several members of the Authority whose term ended today, September 30, 2025. We would like to thank them for their service to the Authority. Marc Haines, James Dudley, and Jimmy Jennings. We also look forward to several new Authority members being appointed by the Governor.
- Currently there are 60 NPVs in the hopper.
- We received a Letter of Adequacy from PHMSA. We received a full score of 258. I'd like to thank Susan Stroud for her diligence in writing and submitting the PHMSA report that aided in the State of Maryland Excavation Damage Prevention Law Enforcement Program being named Adequate.
- We are still waiting to hear the results from the PHMSA Grant Application.
- The Authority is a cart sponsor for the upcoming Construction Angles Golf Outing on Friday, October 3, 2025, at the Hampshire Greens Golf Course.
- The Authority is once again a Gold Sponsor for the Greater Chesapeake Damage Prevention Conference in Ocean City, MD.
- Case Management System – We anticipate the Case Management System going live in January 2026. We must complete more Beta testing.

Title-12 Re-Write:

No plans for the current legislative session at this time.

COMMITTEE REPORTS

- GCDPTC | Matt Ruddo | Chairman
 - When: Tuesday, October 21 - Friday, October 24
 - Where: Ashore Resort & Beach Club
 - Current Registration Number: 314 (as of 9/26)
 - We were at 267 this time last year
 - Register today! Conference attendees will have access to all meals, sessions and speakers, the sold-out exhibit hall, Tuesday's cornhole tournament, and the welcome reception on Wednesday evening.
 - For more information, visit www.missutilityconference.com

- Postcard Winner: Regina Lumpkin | NPL
- Ad Campaigns | MGH
 - Market-Wide Media Campaigns
 - Ads are running on Facebook/Instagram & NextDoor, targeting contractors and homeowners who hire contractors.
 - Radio and Spotify streaming audio are running through early Oct. to capture the fall digging season.
 - Trade Show Updates.
 - In August, Miss Utility participated in the MACo Summer Conference.
 - In September, Miss Utility participated in the Chesapeake Region Safety Council Conference & Expo on Sept. 25.
- 2025 Dig Smart Awards | Kevin Woolbright- Chair
 - The 2024-2025 Dig Smart Awards received 23 submissions.
 - Winning companies will be recognized at the 2025 GCDPTC in October.
 - Congratulations to the 2024-2025 Winners!
 - Excellence Award Winner: Gray & Son, Inc.
 - Miss Utility MD Winner: Garney Construction
 - Miss Utility D.C. Winner: CW & Sons Infrastructure
- Damage Prevention and Safety Committee | Kevin Woolbright | Chairman
 - DPT Upcoming:
 - Oct 13: Monumental Paving
 - Oct 17: Virtual Spanish DPT
 - Oct 29: Calvert County Govt
 - Oct 30: DDOT
 - Nov 7: Virtual DPT
 - Nov 11: L S Lee
 - Nov 19: MASTEC
 - DPT Completed:
 - Aug 27: WSSC
 - Sept 5: Calvert County DPW
 - Sept 9: Baltimore Tree Trust
 - Sept 12: ODPT @ Miss Utility

For information about the various training platforms available, as well as, upcoming training dates and pre-registration links, please visit <https://www.missutility.net/damage-prevention-training/>.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



CONSTRUCTION ANGELS | Kevin Woolbright | Board Representative for MD/DC

- Miss Utility/Construction Angels annual Golf Tournament
 - Friday, October 3rd
 - Hampshire Greens Golf Course in Ashton, Md.
- CREW Baltimore Bingo Night
 - October 16th @ 5:00 pm - 8:00 pm
 - Checkerspot Brewing 1421 Ridgely St., Baltimore, MD, United States

There being no further business brought before the committee; the meeting adjourned at 11:15 AM.

Upcoming 2026 Hybrid MD/DC Damage Prevention & Safety Meetings

- No meeting in Dec | January 27 | February 24

ONSITE ATTENDANCE:

Anchor Construction	Edisson Bracho Dispatcher & Miss Utility Coordinator	(202) 322-9378	ebracho@anchorconst.com
BF JOY	Joe Shelton BOD, Contractor Rep	(240) 417-0200	jshelton@bfjoy.com
BGE	April Bradley Supervisor Operations	(410) 470-6017	april.bradley@bge.com
BGE	Marc Haines BOD, Electric Rep	(443) 324-0371	marc.haines@bge.com
BGE	Michael Stein Damage Prevention Supervisor	(443) 962-9270	michael.stein@bge.com
BGE	David Fultz Damage Prevention Investigator	(443) 759-1169	david.fultz@bge.com
BGE	Jeffrey Harper Sr. Damage Prevention Inspector	(443) 741-1170	jeffrey.harperjr@bge.com
Columbia Gas	David Judy Damage Prevention	(301) 707-2389	djudy@nisource.com

Construction Angels	Kevin Woolbright DPC Chairman	(301) 806-8745	bright.67@verizon.net
Cossentino Contracting	Julie Martin Ticket Processor	(301) 806-8745	jmartin@cossentino.net
CW & Sons Infrastructure, Inc	Edwin Flores Safety Coordinator	(202) 924-9951	eflores@cwsons.com
Ecotech Hydro Excavation LLC	Shelly Masone-Davis Business Development Director	(443) 534-6276	Shelly@goecotech.com
Elite Utility Locating	Nieal Hollingsworth President	(301) 536-5491	eliteutilitylocating@gmail.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Fort Myer Construction Corporation	Sean Paris Utility Coordinator/DP Investigations	(202) 498-2598	sparis@fortmyer.com
Garney	Michael Capalbo Safety Manager	(201) 815-0338	michael.capalbo@garney.com
Garney	Marinho Alves Goncalves	(804) 292-5196	mgoncalves@garney.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
MUFDPA	Michael Jewell Executive Director		michael.jewell@mddpa.org
OCCLS	Craig Rose DC Manager	(667) 274-8813	Cröse@occls.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
P. Flanigan and Sons	Shane Boyer Safety Director	(410) 467-5900	sboyer@pflanigan.com
PEPCO	William Okattah-Asare Damage Inspector	(240) 861-8644	William.Okattah-Asare@exeloncorp.com
PEPCO	Olitse Bedja Damage Investigator	(202) 255-2755	Olitse.Bedja@exeloncorp.com
PEPCO	Lance Thomas System Line Locator		lgthomas@pepco.com
Utiliquest	George Daffan DPC Vice Chairman	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	Mike Burns Operations Manager	(443) 786-7994	mike.burns@utiliquest.com

Verizon	Jeff Sothoron Maryland Miss Utility Compliance	(240) 446-3738	jeffrey.p.sothoron@verizon.com
Verizon	Mark Pressimone Damage Prevention	(301) 830-3118	mark.l.pressimone@verizon.com
Verizon	Kenya Niele Collier Field Ops Supervisor	(301) 708-8068	kenya.collier@verizon.com
WGL	Jack Ellison Lead Specialist Damage Prevention	(703) 966-9315	JohnEllison@washgas.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com
WSSC	Walter Guzman Customer Advocate	(240) 444-5803	walter.guzman@wsscwater.com

TEAMS ATTENDANCE

Concrete General	Dan Dickerson Safety Director	(301) 252-6775	ddickerson@concretegeneral.com
D&F Construction, Inc.	Brian Compton President	(240) 375-8559	bcompton@dfcci.net
DCI	Heather Fowkes Field Operations Assistant & QC Supervisor	(202) 913-6848	hfowkes@dcihq.com
Ferguson Trenching Company	Jack Long Superintendent	(240) 309-7095	jackl@fergusontrenching.com
Infrasource	John Gregory		John.Gregory@infrasource.com
Infrasource	Ramel Lewis Superintendent	(571) 220-1945	ramel.lewis@infrasourceinc.com
MGH	Anna Trim Marketing & PR Account Coordinator	(913) 526-9425	atrim@mghus.com
One Call Concepts	Jeanne Martin Office Administrator/Coordinator		jeannemartin@occinc.com
Pepco Holdings	Byron Peters Jr. Manager - Damage Prevention	(443) 762-0723	byron.petersjr@exeloncorp.com
Shentel Glo Fiber	Davy Myers II Damage Prevention	(540) 325-8373	davy.myers@emp.shentel.com
Skyline Technology	Kevin McCadden Locator		kmccadden@skylinenet.net
Spinello	Leo Chance Project Manager	(240) 708-6048	cleo@spinielloco.com
Spinello	Marchelle Woelfel		mwoelfel@spinielloco.com
Spinello	Wayne Cunningham Sr Project Manager	(443) 510-0971	wcunningham@spinielloco.com
WSSC	Diane Kershaw Section Manager	(301) 704-0208	Diane.Kershaw@wsscwater.com