



# MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman  
George Daffan, Vice Chairman  
Susan Sullivan, Secretary

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Minutes of the meeting for June 24, 2025  
Hybrid Meeting hosted by Miss Utility in Hanover, MD  
Prepared by George Daffan and Susan Sullivan

## CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:31 AM. There were twenty-nine (29) attendees onsite and twenty-five (25) virtual attendees.

## APPROVAL OF MINUTES

A motion to approve the May 27, 2025, minutes was made by Ryan Reese (WGL) and seconded by Jack Ellison (WGL) The motion carried by approval.

*The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.*

## OPEN DISCUSSION

Satish Patel (WSSC) stated they had an emergency last Friday at 1:00PM but ticket was not fully statused and work could not take place. AT&T/MCI appears to have treated it as a 48-hour ticket. What can be done to have utilities respond appropriately? Jennifer Arroyo (Miss Utility) explained that emergency tickets are sent out as such. AT&T was contacted, and they stated that they were having issues responding before the 48-hours. We can reach out again. Kevin Woolbright (DPC Chair) suggested reaching out to Board Member David Wilkins (WSSC) for assistance. Satish followed up by stating no one answers the marking concerns number. Ticket numbers were provided to Jenn.

Craig Rose (OCCLS) reminded contractors to only map the scope of work as needed and not more than needed. People are complaining about unnecessary markings. Examples were provided where approximately 40 addresses were included but only one was needed. Kevin emphasized the critical need for ticket processing training due to the impact of overmarking.

April Bradley (BGE) stated that the contact information on a ticket often goes to the ticket processor versus field folks who can actually answer questions about the job site. Also asking that tickets only be updated as necessary. Jenn stated that OCC is working on something that may assist with this issue in the future.

Lenny Corbin (Gray N Son) Thanked Verizon and BGE's Marc Haines for coming out and speaking with their employees recently.

Will Metzger (Capital Paving) thanked locators for coming out quickly to recent emergencies but expressed concern with shallow gas lines in DC, some of which are in the concrete.

## **OLD BUSINESS**

The September Damage Prevention Committee Meeting has been rescheduled to September 30.

## **NEW BUSINESS**

- Baltimore City Locate Charges are going into effect July 1, 2025.
  - “Beginning July 1, 2025, at 12:00 AM, the City of Baltimore (the “City”) will no longer perform billing adjustments for update tickets. The cost associated with compliance with § 12-124 and § 12-125 of the Public Utilities Article of the Maryland Code shall be the sole responsibility of the person that initiated the ticket with the one-call system. Pursuant to § 12-128(b) of the Public Utilities Article, the City may charge a re-marking fee of up to \$15 each time re-marking is performed.”

## **MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS**

3<sup>rd</sup> Quarter MD/DC Subscribers/BOD Meeting: July 17

## **MISS UTILITY CALL CENTER**

- Virtual ITICnxt Training
  - Upcoming trainings: July 3 | August 7 | September 4
  - Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2025 Virtual ITICnxt training dates and preregistration links.
  
- Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of May 2025.
  - Western Shore MD compared to 2024
    - Inbound ticket volume: 69,300 a monthly decrease of 2.541%
    - Year-to-date volume 319,463 a decrease of 4.696%
    - Outbound ticket volume: 337,189 monthly decrease of 3.684%
    - Year-to-date volume: 1,556,679 a decrease of 5.387%
  - Washington, D.C. compared to 2024
    - Inbound ticket volume: 11,245 a monthly decrease of 1.178%
    - Year-to-date volume 51,373 a decrease of 1.684%
    - Outbound ticket volume: 75,625 monthly decrease of 15.182%
    - Year-to-date volume: 349,410 a decrease of 14.283%
  
- Damage Reporting: Susan Sullivan provided YTD data through May 2025 of reported damages in MD/DC.
  - 466 utility damages (99 mains and 367 services)
  - 20.17% due to no call or valid ticket
  - 28.76% due to hitting a marked line
  - 37.55% due to incorrect locate marks
  - 13.52% due to other root causes

**MARYLAND AUTHORITY** | Jim Barron, Executive Director

No report.

## Title-12 Re-Write:

No plans for the current legislative session at this time.

## COMMITTEE REPORTS

- GCDPTC | Matt Ruddo | Chairman
  - When: Tuesday, October 21 - Friday, October 24
  - Where: Ashore Resort & Beach Club
  - Registration: GCDPTC Early Bird registration will open on April 29
  - Sponsors/Exhibitors: All 2024 sponsors and exhibitors have been contacted to renew their contracts for 2025. If you or someone you know is interested in sponsoring this year, please contact Anna Trim at [atrim@mghus.com](mailto:atrim@mghus.com). For exhibitor inquiries, please contact Nabeela Asif Tringali at [nasiftringali@mghus.com](mailto:nasiftringali@mghus.com).
  - Exclusive Sponsorship Packages Available:
    - Conference App Sponsor - New This Year!
    - Audiovisual Sponsor
    - Welcome Reception Sponsor
    - Friday Featured Speaker Sponsor (John Brix is speaking)
    - If you're interested in any of these exclusive sponsorships, please email [atrim@mghus.com](mailto:atrim@mghus.com).
- Trade Show Updates.
  - In June and August, Miss Utility will participate in the following trade shows:
    - MML Summer Conference - June 22-25, 2025
    - MACo Summer Conference - August 13-16, 2025
- 2025 Scholarship Program | Scott Brown | Chair
  - We received 471 applications (most in program history).
  - The program continues to grow each year.
  - One winner was selected from each zone and will receive \$1,008.11.
- Annual Touch a Truck Day
  - For the 9<sup>th</sup> year, Miss Utility is partnering with the Chesapeake Baysox, to host Touch-A-Truck Day at Prince George's Stadium on **Saturday, August 16**.
  - Miss Utility invites you to partner with us for this exciting event. Plan to support damage prevention awareness by bringing your organization's machinery and/or vehicle for attendees to observe and explore.
  - To volunteer a vehicle or activity for this year's Touch a Truck, please email Anna Trim at [atrim@mghus.com](mailto:atrim@mghus.com). Participating organizations will receive 2 volunteer T-shirts and 6 complimentary game tickets per vehicle.
- Damage Prevention and Safety Committee | Kevin Woolbright | Chairman
  - DPT Upcoming:
    - June 27: Howard County Recs/Parks
    - July 2: WSSC Lyttonsville
    - July 9: Charles County Public Works/Utilities
    - July 16: WSSC Gaithersburg
    - July 23: WSSC Laurel

- DPT Completed:
  - June 11: Precision Utility
  - June 13: ODPT @ Miss Utility
  - June 17: Murphy Pipeline
  - June 20: The Berg Company

For information about the various training platforms available, as well as, upcoming training dates and pre-registration links, please visit <https://www.missutility.net/damage-prevention-training/>.

➤ Miss Utility Facebook

Please visit [www.facebook.com/missutilityofmd/](http://www.facebook.com/missutilityofmd/) for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



**CONSTRUCTION ANGELS | Kevin Woolbright | Board Representative for MD/DC**

- The Miss Utility/Construction Angels annual Golf Tournament will take place on Friday, October 3<sup>rd</sup> at the Hampshire Greens Golf Course in Ashton, Md. Details are forthcoming.

There being no further business brought before the committee; the meeting adjourned at 10:30 AM.

**Upcoming 2025 Hybrid MD/DC Damage Prevention & Safety Meetings**

- August 26 | September 30 | No meeting in Oct

**ONSITE ATTENDANCE:**

Badger Daylighting	Brian Walsh Business Development	(410) 271-3572	bwalsh@badgerinc.com
BGE	April Bradley Supervisor Operations	(410) 470-6017	april.bradley@bge.com

BGE	Cory Holman Damage Prevention	(443) 791-5358	cory.holman@bge.com
Capital Paving of DC	Will Metzger Safety Director	(240) 974-0688	william.metzger@capitolpaving.com
Construction Angels	<b>Kevin Woolbright</b> <b>DPC Chairman</b>	(301) 806-8745	bright.67@verizon.net
CW & Sons Infrastructure, Inc	Dusty Harbaugh President	(301) 674-5257	dharbaugh@cwsons.com
CW & Sons Infrastructure, Inc	Edwin Guerrero Safety Coordinator	(301) 283-8266	eguerrero@cwsons.com
Elite Utility Locating	Nieal Hollingsworth President	(301) 536-5491	eliteutilitylocating@gmail.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Former MDDPA MACo Representative	Paul Kwiatkowski Retired Howard County	(443) 315-7535	kwiatkowskipaul40@gmail.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
NPL	Randy Carey Safety Manager	(571) 921-0210	rcarey@gonpl.com
NPL	Terry Jackson Sr. EHSQ Safety Manager		tejackson@gonpl.com
OCCLS	Cliff Whittington Quality Control Manager	(410) 610-7786	cwhittington@occls.com
OCCLS	Craig Rose DC Manager	(667) 274-8813	Cröse@occls.com
OCCLS	Zack Ward Area Manager	(443) 695-2244	zward@occls.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
P. Flanigan and Sons	Shane Boyer Safety Director	(410) 467-5900	sboyer@pflanigan.com
PEPCO	Olitse Bedja Damage Investigator	(202) 255-2755	Olitse.Bedja@exeloncorp.com
PEPCO	Lance Thomas System Line Locator		lgthomas@pepco.com
SMECO	Lisa Hurley Locating Coordinator	(410) 535-9403	lisa.hurley@smeco.coop

USIC	Tony Umstead Area Supervisor Harford & Cecil Counties	(717) 418-5271	AnthonyUmstead@usicllc.com
Utiliquest	<b>George Daffan</b> <b>DPC Vice Chairman</b>	(301) 399-7975	george.daffan@utiliquest.com
Verizon	Mark Pressimone Damage Prevention	(301) 830-3118	mark.l.pressimone@verizon.com
Verizon	Jeff Sothoron Maryland Miss Utility Compliance	(240) 446-3738	jeffrey.p.sothoron@verizon.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com
WGL	Jack Ellison Sr. Specialist Damage Prevention	(703) 966-9315	JohnEllison@washgas.com
WGL	Don Jones Damage Prevention DC	(703) 408-0625	donjones@washgas.com

#### TEAMS ATTENDANCE

Childs Landscape	Becky Mellinger Sales Admin	(410) 974-0528	bmellinger@childslandscape.com
Columbia Gas	David Judy Damage Prevention	(301) 707-2389	djudy@nisource.com
Concrete General	Dan Dickerson Safety Director	(301) 252-6775	ddickerson@concretegeneral.com
David A. Bramble, Inc.	Alexis Bolton Administrative Assistant	(410) 778-3023	abolton@davidabrambleinc.com
DC Water	Gemetry Ward Const- Civil Engineer	(202) 787-4426	gemetry.ward@dcwater.com
DCI	Heather Fowkes Field Operations Assistant & QC Supervisor	(202) 913-6848	hfowkes@dcihq.com
Fort Myer Construction Corp	Sean Paris Damage Prevention Investigation	(202) 498-2598	sparis@fortmyer.com
Garrett County Government	Megan Roth Risk Manager	(301) 334-8089	mroth@garrettcounnymd.gov
MGH	Anna Trim Marketing and PR Account Coordinator	(913) 526-9425	atrim@mghus.com
MGH	Nabeela Asif Tringali PR & Marketing Account Executive	(410) 902-5006	nasiftringali@mghus.com
NPL	Kearstin Brown Project Coordinator I	(410) 375-8643	Kebrown@GoNPL.com

One Call Concepts/ Miss Utility	Jeanne Martin Office Administrator/Coordinator		jeannemartin@occinc.com
RK&K	Bill Jackson Senior Utility Coordinator	(443) 852-1323	bjackson@rkk.com
Shentel Glo Fiber	Davy Myers II Damage Prevention	(540) 325-8373	davy.myers@emp.shentel.com
Shentel Glo Fiber	Kerwin Ralls Project Manager Damage Prevention	(540) 335-0013	kerwin.ralls@emp.shentel.com
Shentel Glo Fiber	Philip Dethlefs Damage Investigator	(850) 313-3256	Philip.Dethlefs@emp.shentel.com
Skyline Technology	Kevin McCadden Locator		kmccadden@skylinenet.net
Skyline Technology	Ryan Burns Supervisor	(410) 920-1361	rburns@skylinenet.net
UtiliQuest	David Knox Director of Operations	(703) 675-9236	david.knox@utiliquest.com
WSSC	Darwin Romero Contract Manager	(240) 280-4632	darwin.romero@wsscwater.com
WSSC	Francis Edward Construction Inspector II	(202) 365-2837	francis.edward@wsscwater.com
WSSC	Lisa Malone Administrative Contract Manager	(301) 206-8465	lmalone@wsscwater.com
WSSC	Satish Patel Section Manager	(301) 206-8559	sPatel@wsscwater.com
WSSC	Erik Hatcher		erik.hatcher@wsscwater.com
WSSC	Michelle Jones		michelle.jones@wsscwater.com