



# MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman  
George Daffan, Vice Chairman  
Susan Sullivan, Secretary

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Minutes of the meeting for November 26, 2024  
Hybrid Meeting hosted by Miss Utility in Hanover, MD  
Prepared by Susan Sullivan

## CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:32 AM. There were thirty-one (31) attendees onsite and twelve (12) virtual attendees.

## APPROVAL OF MINUTES

A motion to approve the September 24, 2024, minutes was made by Jack Ellison (WGL) and seconded by Regina Lumpkin (NPL). The motion carried by approval.

*The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.*

## OPEN DISCUSSION

- Catalina Venegas (Sagres) asked about emergency ticketing and the response time required by utility owner members or their contract locators. More specifically, she asked why tickets are not being cleared within the 3 hours stipulated by Maryland's Title 12 Law. Jennifer Arroyo (Miss Utility) pointed out that the law for emergency ticketing and response time includes the exception found in 12-121c(ii):
  - (c) (1) The owner-member or its contract locator shall:
    - (i) respond to an emergency notice as soon as possible but not later than 2 hours from the transmission of the ticket from the one-call system; and
    - (ii) *except for circumstances beyond an owner-member's or contract locator's control and for municipal corporations, considering the hours of operation and availability of employees:*
      - 1. begin the locating process to mark their respective underground facility or facilities within 3 hours after the transmission of the ticket; or
      - 2. if the facility owner has no underground facilities within the delineated excavation area, clear the ticket within 3 hours after the transmission of the ticket.
- Kevin Woolbright (DP Chairman) encouraged Catalina to reach out to utility owner members directly to discuss concerns.
- Mary Hill (Ferguson) shared that a new sign was put in her neighborhood without a ticket. Although contacting the contractor will prove difficult, she stated that the sign was put in 2-inches from an existing gas line.
- Edie Vent (NPL) said she often requests flags be used for marking along with paint but that it often is not honored. It was shared that it is the locator's responsibility to choose the best manner of marking.
- Craig Rose (OCCLS) is looking for a Capitol Pavement contact. Will contact Susan for follow up.

- Dominic Pope is working with State Highway to rectify an auto-clearing situation. Ryan Burns (Skyline) followed up by stating that he is working with SHA and have since added a layer to their mapping that includes missing signals and are considering an additional layer as well. Although adding additional layers is a slow process, it will be helpful. Reach out to Ryan directly at the marking concerns number with questions or concerns.

## **OLD BUSINESS**

No old business to report.

## **NEW BUSINESS**

Board Seat Vacancy: Communications

- December 6: Nominations Due.
- December 9: Nominations sent to BOD for review.
- January 9, 2025: Voting and notification of selected nominee.
- April 3, 2025: Official seating of selected nominee.

## **MISS UTILITY CALL CENTER**

### ➤ Virtual ITICnxt Training

- Upcoming trainings: December 5 | January 2 | February 6
- Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2024 Virtual ITICnxt training dates and preregistration links.

### ➤ Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of October 2024.

- Inbound ticket volume: 89,504 a monthly increase of 6.505% compared to 2023
- Outbound volume: 473,374 a year-to-date increase of 0.614% compared to 2023

### ➤ Damage Reporting: Susan Sullivan provided YTD data through October 2024 of reported damages in MD/DC.

- 1,165 utility damages (272 mains and 893 services)
- 20.26% due to no call or valid ticket
- 31.67% due to hitting a marked line
- 32.45% due to incorrect locate marks
- 15.62% due to other root causes

## **MARYLAND AUTHORITY | Jim Barron, Executive Director**

David Wilkins (MD Authority) stated that the Authority met earlier in the month and reviewed multiple NPVs. He also noted that board members are working on a succession plan in the event that Jim Barron is unable to return as the Executive Director full-time.

## **COMMITTEE REPORTS**

### **2024GCDPTC | Matt Ruddo, Chairman (OCC)**

- 15<sup>th</sup> year of successful conferences with 37 sponsors and 47 exhibitors and nearly 390 attendees!
- Took place Oct. 22-25, 2024, at the Ashore Resort & Beach Club.

- Post-Conference Survey: The post-conference survey has closed. One winner will be selected to receive a free two-night stay at the Ashore, and two additional participants will receive a \$100 gift card.
- The 2025 GCDPTC will be held Oct. 21-24, 2025, at the Ashore Resort & Beach Club.
- Stay updated at [www.missutilityconference.com](http://www.missutilityconference.com)

## DAMAGE PREVENTION AND SAFETY COMMITTEE

Kevin Woolbright, Chairman | George Daffan, Co-Chair

- DPT Upcoming:
  - December 13: Open DPT
- DPT Completed:
  - October 1: Carroll County Roads/DPW
  - October 1: Paradigm: Cumberland
  - October 2: Mid-Atlantic Inspectors
  - October 2: Paradigm: Hagerstown
  - October 4: Virtual Spanish DPT
  - November 1: Beitzel Corporation
  - November 8: VDPT
  - November 13: St. Mary's County Metropolitan Commission
  - November 15: Sunrise Safety Services
  - November 20: Cecil County School of Technology



For information about the various training platforms available, as well as, upcoming training dates and pre-registration links, please visit <https://www.missutility.net/damage-prevention-training/>.

### ➤ Miss Utility Facebook

Please visit [www.facebook.com/missutilityofmd/](https://www.facebook.com/missutilityofmd/) for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.

### What happens when you contact 811?

- ☒ **Submit your ticket:** You can either call 811 or submit it online.
- ☐ **Ticket sent to utilities:** Your request is automatically sent to all relevant utility companies in your area.
- ☐ **Locators are dispatched:** Each utility sends its own locators to mark underground lines.
- ☐ **Multiple locators:** You may see more than one locator, as different companies may be responsible for different utilities.
- ☐ **Response time:** Facility owners have two full working days to mark their underground utilities.



#### OBSERVED HOLIDAYS 2024

Monday, January 1, 2024 - New Year's Day  
 Tuesday, January 2, 2024 - 2023 New Year's Eve addition (DE only)  
 Monday, January 15, 2024 - Martin Luther King Jr. Day  
 Monday, February 12, 2024 - Lincoln's Birthday (MD only)  
 Monday, February 19, 2024 - Presidents Day  
 Monday, March 25, 2024 - Maryland Day (MD Only)  
 Friday, March 29, 2024 - Good Friday (DE & MD Only)  
 Tuesday, April 16, 2024 - Emancipation Day (DC Only)  
 Monday, May 27, 2024 - Memorial Day  
 Wednesday, June 19, 2024 - Juneteenth  
 Thursday, July 4, 2024 - Independence Day  
 Monday, September 2, 2024 - Labor Day  
 Thursday, September 12, 2024 - Defender's Day (MD Only)  
 Monday, October 14, 2024 - Columbus Day  
 Tuesday, November 5, 2024 - Election Day (MD & DE Only)  
 Monday, November 11, 2024 - Veteran's Day  
 Thursday, November 28, 2024 - Thanksgiving Day  
 Friday, November 29, 2024 - Day After Thanksgiving (MD & DE Only)  
 Tuesday, December 24, 2024 - Christmas Eve (DE Only)  
 Wednesday, December 25, 2024 - Christmas Day  
 Tuesday, December 31, 2024 - New Year's Eve (DE Only)

### ➤ MGH Marketing

- Trade Shows and 811 Outreach
  - Miss Utility recently participated in the Chesapeake Region Safety Council Conference, which took place Sept. 26 in Linthicum Heights, MD.

- Dig Smart Awards
  - Winners were recognized Friday, Oct. 25 at the 2024 GCDPTC.
    - Excellence Award Winner: Anchor Construction Corporation
    - Miss Utility Dig Smart Award Winner: Ferguson Trenching Co.
    - Honorable Mention: Garney Construction
    - Honorable Mention: M. Luis Construction Co., Inc.



#### CONSTRUCTION ANGELS | Kevin Woolbright, CA Board Representative for MD/DC

- Kevin thanked everyone for the many ways they supported Construction Angels this year.
- He shared that the Bowie Baysox are now the Chesapeake Baysox.
- He thanked everyone who participated in any of the Construction Angels' events recently held at the GCDPTC. Over \$3,900.00 was raised via the 50/50, Cornhole Competition and Dig for Cash, along with the match from BF Joy.

There being no further business brought before the committee, the meeting adjourned at 10:29 AM.

## Upcoming 2025 Hybrid MD/DC Damage Prevention & Safety Meetings

- January 28 | February 25 | March 25

### ONSITE ATTENDANCE:

Anchor Construction	Wen Liang VP	(703) 927-3807	wliang@anchorconst.com
BGE	April Bradley Supervisor Operations	(410) 470-6017	april.bradley@bge.com
BGE	Michael Stein Damage Prevention Supervisor	(443) 962-9270	michael.stein@bge.com
Comcast	Stephen J Shelley Beltway Region Planning & Design Supervisor	(443) 243-8904	stephen_shelley2@comcast.com
Comcast	Ronald Lookhong Construction Manager	(202) 770-8087	ronald_lookhong@cable.comcast.com
Comcast	Keith Coleman Construction Supervisor	(443) 924-4172	Keith_coleman3@comcast.com
Comcast	Dennis M. Steward Sr. Construction Project Supervisor	(443) 324-9018	Dennis_Steward@cable.comcast.com
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	<b>Kevin Woolbright</b> <b>DPC Chairman</b>	(301) 806-8745	bright.67@verizon.net
Ecotech Hydro Excavation LLC	Shelly Masone-Davis Business Development Director	(443) 534-6276	Shelly@goecotech.com
Ferguson Trenching	Reanna Gambrell Office Manager	(443) 569-9806	reannag@fergusontrenching.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Gaines and Company	Dominic Pope Safety Director	(443) 386-1383	dpope@gainesandco.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
NPL	Regina Lumpkin MU Ticket Specialist	(301) 322-3042	rlumpkin@gonpl.com
NPL	Edie Venit Accounting Services Lead	(571) 220-2261	evenit@gonpl.com
OCCLS	Craig Rose DC Manager	(667) 274-8813	Crosey@occls.com

On The Mark Locators, LLC	Tyese Gillespie President	(302) 577-0759	Tgillespie@onthemarklocators.com
One Call Concepts/ Miss Utility	<b>Susan Sullivan</b> <b>DPC Secretary</b>	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	mruddo@missutility.net
P. Flanigan and Sons	Shane Boyer Safety Director	(410) 467-5900	sboyer@pflanigan.com
PEPCO	William Okattah-Asare Damage Inspector	(240) 861-8644	William.Okattah-Asare@exeloncorp.com
PEPCO	Lance Thomas System Line Locator		lgthomas@pepco.com
Utiliquest	<b>George Daffan</b> <b>DPC Vice Chairman</b>	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	Joel Troxell Supervisor	(703) 929-9709	joel.troxell@utiliquest.com
Verizon	John Reynolds Cable Splicing Technician	(443) 350-0718	john.n.reynolds@one.verizon.com
Verizon	Mark Pressimone Damage Prevention	(301) 830-3118	mark.l.pressimone@verizon.com
WGL	Jack Ellison Sr. Specialist Damage Prevention	(703) 966-9315	JohnEllison@washgas.com
WSSC	<b>David Wilkins</b> <b>BOD, Water/Sewer Rep</b>	(301) 648-6953	david.wilkins@wsscwater.com
WSSC	Darwin Romero Contract Manager	240-554-7722	darwin.romero@wsscwater.com

## TEAMS ATTENDANCE

DCI	Heather Fowkes Field Operations Assistant & QC Supervisor	(202) 913-6848	hfowkes@dcihq.com
Inframap Corp	Dimitri Payne SUE Project Manager	(240) 507-7595	dimitri.payne@inframap.net
Inframap Corp	Chris Stewart DDOT Field Supervisor	(301) 395-0374	chris.stewart@inframap.net
NPL	Randy Carey Safety Manager	(571) 921-0210	jcarey@gonpl.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com

Sagres Construction	Catalina Venegas Safety Coordinator	(703) 740-1091	catalina@sagresconstruction.com
Sagres Construction	Karen Almansa Safety Admin. Assistant	(703) 924-7220	karen@sagresconstruction.com
Shentel Glo Fiber	Kerwin Ralls Project Manager Damage Prevention	(540) 335-0013	kerwin.ralls@emp.shentel.com
Skyline Technology	Ryan Burns Supervisor	(410) 920-1361	rburns@skylinenet.net
SMECO	Lisa Hurley Locating Coordinator	(410) 535-9403	lisa.hurley@smeco.coop
WGL	Greg Mason Sr. Damage Prevention Specialist	(571) 666-1493	gregory.mason@washgas.com
WSSC	Satish Patel Section Manager	(301) 206-8559	satish.patel@wsscwater.com