



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
George Daffan, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for September 24, 2024
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:33 AM. There were thirty-four (34) attendees onsite and thirteen (13) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the August 27, 2024, minutes was made by Michael Jewell (Columbia Gas) and seconded by Ryan Reese (WGL). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OPEN DISCUSSION

Satish Patel (WSSC) stated that during the winter months there may be in excess of 300 water main breaks that WSSC must respond to. He is putting the locate community on alert and requests ahead of time, that emergency tickets be responded to in a timely manner. He appreciates the help in advance and welcomes input from other utilities and contract locators on how WSSC can improve in any way regarding communication and partnership.

Reanna Gambrill (Ferguson Trenching) asked why utility companies do not show up on a ticket until after submission at which time she may need to have a utility added to a ticket. Matt Ruddo (OCC) explained that the process in place is to have the contractor call Miss Utility to have the 'missing' utility added which triggers a notification to the given utility to update their notification area.

John Williams (Verizon) added that as soon as Verizon is made aware of new underground facilities going into the ground, they update their notification area often before ground is even broken although there are times when the need to update mapping can be overlooked.

Regina Lumpkin (NPL) shared that she shares updated maps with the call center regularly to get new roads documented and added to the system which usually happens within 24 hours.

Wen Liang (Anchor) asked about protocol on getting pole lines raised when perceived to be hanging low. John Williams stated that if lines fall below Maryland standards, they will raise them. John provided the following information post meeting but is being included in the minutes for convenience.

- Maryland does not allow trucks to be over 13' 6".
- Cable height requirement is 15' but are allowed 1-3" due to the flexing and stretching of the cables and strands because of the constant change of the weather.
- If cables need raising, call the Verizon Damage Number provided on the ticket.

Marc Haines added that the Maryland High Voltage Act page on the BGE website lists information that can be very helpful. Michael Capalbo (Garney) asked how close to a pole one can dig before bracing is needed. Marc Haines said that every dig is unique and to call BGE Engineering with any questions or concerns.

April Bradley (BGE) asked if updates are processed even after a job is complete. Kearstin Brown (NPL) replied that they do update tickets even after their work is complete until the job is given a final okay by the project owner or utility in case follow up work needs to be completed. Reanna Gambrell said Ferguson may also update tickets if a job is rescheduled as they are generally responded to quicker than a new ticket. Satish Patel asked that contractors and utilities reduce the number of unnecessary updates as it is a drain on resources. He sometimes reaches out to users who update tickets 60-70 times to confirm that they are still working onsite.

April Bradley inquired about the types of Damage Prevention Training that are available:

- In person at the Miss Utility Call Center
- On site by request in both English and Spanish
- Virtual in both English and Spanish
- Online Training Module
- BGE offers training as well

OLD BUSINESS

No old business to report.

NEW BUSINESS

No old business to report.

GUEST SPEAKERS:

Matt Harperee | Ferguson Waterworks Tim Halloran | First Aid Only Arthur Rosen | BC3 Technologies
 Tim Halloran focused the presentation on a new aerosolized hemostatic wound spray that is used for rapid bleeding control. It can be used by both first responders and for home use and can help reduce blood loss by up to 50%. Although it can be used in conjunction with a tourniquet, unlike a tourniquet, it can also be used when bleeding takes place in the head or torso area. It is non burning and creates no additional discomfort when applied. Highly recommended by Tim to have on jobsites or other environments where accidents and bleeding can occur.

MISS UTILITY CALL CENTER

➤ Virtual ITICnxt Training

- Upcoming trainings: October 3 | November 7 | December 5
- Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2024 Virtual ITICnxt training dates and preregistration links.

- Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of August 2024.
 - Inbound ticket volume: 81,825 a monthly decrease of 7.727% compared to 2023
 - Outbound volume: 429,377 a year-to-date decrease of 1.210% compared to 2023
- Damage Reporting: Susan Sullivan provided YTD data through August 2024 of reported damages in MD/DC.
 - 898 utility damages (209 mains and 689 services)
 - 20.27% due to no call or valid ticket
 - 32.29% due to hitting a marked line
 - 33.41% due to incorrect locate marks
 - 14.03% due to other root causes

MARYLAND AUTHORITY | Jim Barron, Executive Director

Jennifer Arroyo stated that the Authority met earlier in the month. Jim Barron, Executive Director, is out on medical leave. Susan Stroud, Deputy Director, is actively running the Authority and encourages stake holders to reach out with questions or concerns. NPVs are being accepted.

COMMITTEE REPORTS

2024 GCDPTC | Matt Ruddo, Chairman (OCC)

- Conference Dates: Oct. 22-25, 2024
- Location: Ashore Resort & Beach Club
- Current registration is at 320
- Room block ends September 30th.
- Exhibit Hall is sold out.
- Keynote Speaker: Eric Giguere
- Guest Speakers: John Brix and Stacy O’Connell
- 2 Panel Sessions: Women in Damage Prevention and The State of the Damage Prevention System: Locator Panel
- Stay updated at www.missutilityconference.com

DAMAGE PREVENTION AND SAFETY COMMITTEE

Kevin Woolbright, Chairman | George Daffan, Co-Chair

- DPT Upcoming:
 - October 1: Carroll County Roads/DPW
 - October 1: Paradigm: Cumberland
 - October 2: Paradigm: Hagerstown
 - October 4: Virtual Spanish DPT
- DPT Completed:
 - September 6: ODPT @ Miss Utility
 - September 11: Ruppert Landscape
 - September 13: Cossentino Contracting Company



For information about the various training platforms available, as well as, upcoming training dates and pre-registration links, please visit <https://www.missutility.net/damage-prevention-training/>.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



➤ MGH Marketing

- Ad Campaigns
 - Market-Wide Media Campaigns
 - Ads are running on Facebook/Instagram & NextDoor, targeting contractors and homeowners who hire contractors.
 - Radio and Spotify streaming audio are running through Oct. 6 to capture the fall digging season.
 - Sports Marketing
 - Late-season ads have run on MASN in conjunction with the Orioles pennant race with the Yankees.
 - Sponsorship of Ravens & Commanders-related content during morning drive radio on 98 Rock in Baltimore and 106.7 The Fan in DC.
- Trade Shows and 811 Outreach
 - 47th Annual J. Millard Tawes Crab and Clam Bake (Sept. 25)
 - Chesapeake Region Safety Council Conference & Expo (Sept. 26)
 - MRPA Maintenance and Materials Showcase (Sept. 27)
 - Washington County Preparedness Expo (Sept. 28)
- Dig Smart Awards
 - The 2023-2024 Dig Smart Awards received 30 submissions
 - Committee reviewed entries and winners were chosen
 - Winners will be honored at the GCDPTC next month
 - Excellence Award Winner: Anchor Construction Corporation
 - Miss Utility Dig Smart Award Winner: Ferguson Trenching Co.
 - Honorable Mention: Garney Construction
 - Honorable Mention: M. Luis Construction Co., Inc.

CONSTRUCTION ANGELS | Kevin Woolbright, CA Board Representative for MD/DC

- Kevin confirmed that the family of the BGE contractor recently killed in the Bel Air house explosion did receive a \$9,000 check from Construction Angels.
- Kevin is waiting to connect with the family of the WSSC worker recently killed.
- Upcoming Events:
 - October 11: Annual Miss Utility/CA Golf Tournament
 - 15 Holes covered to date
 - November 7: GT MidAtlantic Clay Shoot at Pintail Point in Queenstown

There being no further business brought before the committee, the meeting adjourned at 11:29 AM.

Upcoming 2024 Hybrid MD/DC Damage Prevention & Safety Meetings

- October (no meeting due to GCDPTC)
- November 26
- December (no meeting due to the holidays)

ONSITE ATTENDANCE:

Anchor Construction	Wen Liang VP	(703) 927-3807	wliang@anchorconst.com
Anchor Construction	Edisson Bracho Dispatcher & Miss Utility Coordinator	(202) 322-9378	ebracho@anchorconst.com
BC3 Technologies	Arthur Rosen CFO	(917) 574-0868	art@bc3tech.com
BGE	April Bradley Supervisor Operations	(410) 470-6017	april.bradley@bge.com
BGE	Marc Haines BOD, Electric Rep	(443) 324-0371	marc.haines@bge.com
Colonial Pipeline Co.	Scott Moore Right of Way	(443) 821-1797	smoore@colpipe.com
Columbia Gas	Michael Jewell Leader Operations Support Specialist	(614) 307-5304	mjewell@nisource.com
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	Kevin Woolbright DPC Chairman	(301) 806-8745	bright.67@verizon.net
CW & Sons Infrastructure, Inc	Edwin Flores Safety Coordinator	(202) 924-9951	eflores@cwsons.com
Ecotech Hydro Excavation LLC	Shelly Masone-Davis Business Development Director	(443) 534-6276	Shelly@goecotech.com

Elite Utility Locating	Nieal Hollingsworth President	(301) 536-5491	eliteutilitylocating@gmail.com
Ferguson Trenching	Reanna Gambrill Office Manager	(443) 569-9806	reannag@fergusontrenching.com
Ferguson Waterworks	Matt Harpere Area Counter Manager MD DC NVA	(571) 387-9582	Matt.Harperee@ferguson.com
First Aid Only	Tim Halloran Director of Corporate Sales	(302) 359-9300	t.halloran@acmeunited.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
Gray & Son	Shelly Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
NPL	Regina Lumpkin MU Ticket Specialist	(301) 322-3042	rlumpkin@gonpl.com
NPL	Kearstin Brown Data Entry Operator	(410) 375-8643	kebrown@gonpl.com
NPL	Randy Carey Safety Manager	(571) 921-0210	jcary@gonpl.com
NPL	Edie Venit Accounting Services Lead	(571) 220-2261	evenit@gonpl.com
OCCLS	Craig Rose DC Manager	(667) 274-8813	Crose@occls.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	mruddo@missutility.net
One Call Concepts	Mark Hamrick 811 Vehicle Wrangler	3044002636	mark.a.hamrick1981@gmail.com
P. Flanigan and Sons	Shane Boyer Safety Director	(410) 467-5900	sboyer@pflanigan.com
PEPCO	William Okattah-Asare Damage Inspector	(240) 861-8644	William.Okattah-Asare@exeloncorp.com
Utiliquest	Erik Phillips Vice President of Operations	(443) 324-7835	erik.phillips@utiliquest.com
Utiliquest	George Daffan DPC Vice Chairman	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	David Knox Director of Operations	(703) 675-9236	david.knox@utiliquest.com

Verizon	John Reynolds Cable Splicing Technician	(443) 350-0718	john.n.reynolds@one.verizon.com
Verizon	John Williams Damage Investigator Balt County West	(410) 279-2152	john.x.williams@one.verizon.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com

TEAMS ATTENDANCE

BF JOY	Joe Shelton BOD, Contractor Rep	(240) 417-0200	jshelton@bfjoy.com
Childs Landscape	Becky Mellinger Sales Admin	(410) 974-0528	bmellinger@childslandscape.com
Columbia Gas	David Judy Damage Prevention	(301) 707-2389	djudy@nisource.com
DC Water	Heather Fowkes Field Operations Assistant & QC Supervisor		Heather.Fowkes@dcwater.com
Fort Myer Construction Corp	Sean Paris Damage Prevention Investigation	(202) 498-2598	sparis@fortmyer.com
Garney	Michael Capalbo Safety Manager		michael.capalbo@garney.com
Go Ecotech	Josh		Josh@goecotech.com
Skyline Technology	Ryan Burns Supervisor	(410) 920-1361	rburns@skylinenet.net
Utiliquest	Joel Troxell Supervisor	(703) 929-9709	joel.troxell@utiliquest.com
WGL	Greg Mason Sr. Damage Prevention Specialist	(571) 666-1493	gregory.mason@washgas.com
WSSC	Satish Patel Section Manager	(301) 206-8559	satish.patel@wsscwater.com
WSSC	Lisa Malone Administrative Contract Manager	(301) 206-8465	lisa.malone@wsscwater.com
WSSC	Diane Kershaw Section Manager	(301) 704-0208	Diane.Kershaw@wsscwater.com