



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
George Daffan, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for February 27, 2024
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:33 AM. There were forty-eight (48) attendees onsite and eighteen (18) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the January 23, 2024, minutes was made by Jack Ellison (WGL) and seconded by David Wilkins (WSSC). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OPEN DISCUSSION

Bill Jackson (RK&K) thanked Susan Sullivan (Miss Utility) for presenting recently at the annual Maryland Quality Initiative Conference.

David Wilkins (WSSC) thanked George Daffan (Utiliquest) for his assistance in managing the locates required in keeping up with a large number of water main breaks over the last few months.

Lisa Hurley (SMECO) inquired about the recent ITICnxt Other Tool changes and asked if having the coordinates moved to the bottom of the EOW or to the Remarks section would be possible as a better layout option. Jennifer Arroyo (Miss Utility) said that the development team is currently looking to reorganize how information is currently displayed. She also explained that the Other Tool is best used for site clearing and new developments only.

Erik Phillips (Utiliquest) voiced concern over the new Extent of Work language being auto populated when using the Other Tool stating that the instructions were not specific enough. He expressed that the use of the word 'approximate' leaves marking instructions open to interpretation which makes liability a concern. He stated that he'd rather have no marking instructions over what is currently being generated. Jennifer Arroyo stated that leaving the EOW field void of any marking instructions was not allowed and that the additional lat/long pinpoint data has recently been included to give the locator very specific and accurate information as to the locate request.

Mike Burns (Utiliquest) asked if a code 10 (Incorrect work site mapping, insufficient information, and/or wrong address) could be used when marking instructions are found to be unclear or vague. Erik Phillips responded that he should use a code 10. Jennifer added that tickets statused with a code 10 require the ticket processor to submit a new ticket.

Scott Brown (WGL/BOD Chair) suggested a subcommittee be created to look at the best use of drawing tools/EOW language etc. Further discussion to take place during next Board meeting.

Matt Ruddo (Miss Utility) suggested Susan provide a mini ticket processing overview at the next DPC meeting which was agreed to.

Regina Lumpkin (NPL) inquired about communication utilities that status tickets Clear/No Conflict within minutes of submission even after a discrepancy is filed. Jeff Sothoron (Verizon) recommended filing discrepancies on all auto-cleared responses. Verizon's Clearinghouse number: 844-661-0660.

Don Jones (WGL) asked about a utility member stating that they have 72 hours to respond to emergency tickets in D.C. D.C.'s Title 34 'Dig' Law referencing Emergency Ticketing and response time was shared and is included below.

§ 34-2709. Emergency excavation or demolition.

...The appropriate utility operator shall respond by marking the approximate horizontal location of the underground facility within 2 hours of notification of the emergency excavation or demolition, where practicable...

OLD BUSINESS

No old business to report.

NEW BUSINESS

Jennifer Arroyo announced that PEPCO would be transitioning to a new contract locator starting February 27, 2024, at 9:00PM for the following Maryland cities: Clinton, Ft. Washington, Accokeek, Friendly and Camp Springs.

- Elite Locating Services | Neal Hollingsworth | info@eliteul.com | 301.536.5491

MISS UTILITY CALL CENTER

➤ ITICnxt Virtual Training

- Upcoming trainings: March 7 | April 4 | May 2
- Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources and a link to all 2024 Virtual ITICnxt training dates and preregistration links.
- Miss Utility of Delmarva retiring ITIC 2.0 on April 1, 2024.
- Ticket Processing Reminders:
 - The Extent of Work (EOW) must cover the entire scope of work and include specific and accurate marking instructions and driving directions.
 - Ticket processors can edit automated text including addresses and EOW. It is very important to ensure all ticket information and mapping is accurate.

- The polygon/mapping is for member notification. It should cover the entire excavation/demolition area. Although it may be used as a tool to assist locators, it cannot be referenced in the EOW. (example: EOW: Mark polygon).
 - An example of the updated Other Tool Extent of Work language and layout was shared.
- Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of January 2024.
- Inbound ticket volume: 71,554 a monthly decrease of 1.509% compared to 2023
 - Outbound volume: 402,392 a year-to-date increase of 6.615% compared to 2023
- Damage Reporting: Susan Sullivan provided YTD data through January 2024 of reported damages in MD/DC.
- 90 utility damages (30 mains and 60 services)
 - 16.67% due to no call or valid ticket
 - 28.89% due to hitting a marked line
 - 33.33% due to incorrect locate marks
 - 21.11% due to other root causes

MARYLAND AUTHORITY | Jim Barron, Executive Director |

- The Authority held an Open Meeting and Closed Executive Session on February 14, 2024.
 - The Authority seated MACO member, Bahareh Inanloo.
 - The Authority elected officers for 2024; Jimmy Jennings – Chair; David Wilkins – Vice-Chair; Jennifer Arroyo – Treasurer and Marc Haines – Secretary.
 - Formal Hearings have been temporarily put on hold. Hoping to begin hearings in April or May.
 - The Authority currently has twenty-three (23) NPV’s to investigate and review:
 - Due to pushback from several stakeholders, our lobbyist has recommended that we not run any legislation this year.
 - In Closed Executive Session the Authority Postponed one NPV to next month because new evidence has been received.
 - The Authority reviewed five NPV’s.
 - The Annual Report to the Governor and Legislature has been submitted by Susan Stroud. A copy is available on our website.
 - The Authority also voted to approve a \$45,000 contract with Semaphore Mobile, LLC of Plano Texas to develop a new Case Management System. Susan Stroud will be applying for the PHMSA State Damage Prevention Grant to pay for the contract.
- The next meeting will be an Open Meeting with a Closed Executive Session on March 13, 2024.

Title-12 Re-Write:

The Authority will not be running any legislation in 2024.

COMMITTEE REPORTS

2024 GCDPTC | Matt Ruddo, Chairman (OCC)

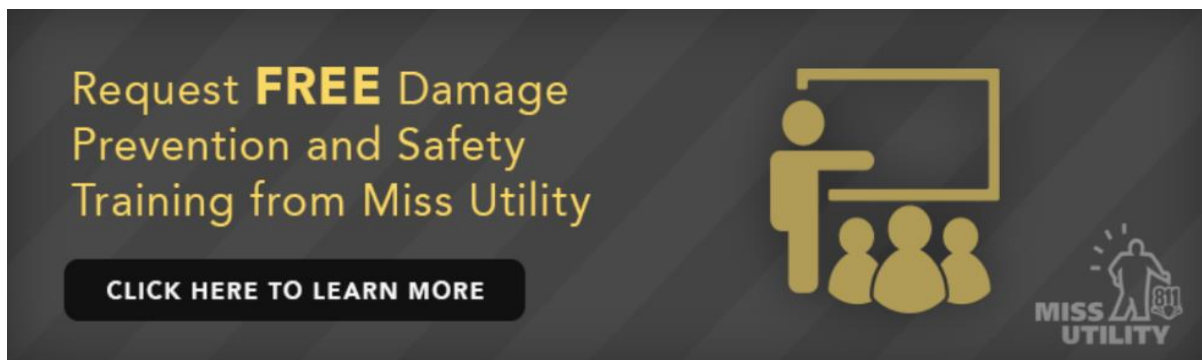
- 15th year of gathering for the GCDPTC!
- Conference Dates: Oct. 22-25, 2024
- Location: Ashore Resort & Beach Club
- Keynote Speaker: Eric Giguere
- Upcoming Committee Meeting 3.11.24

DAMAGE PREVENTION AND SAFETY COMMITTEE

Kevin Woolbright, Chairman | George Daffan, Co-Chair

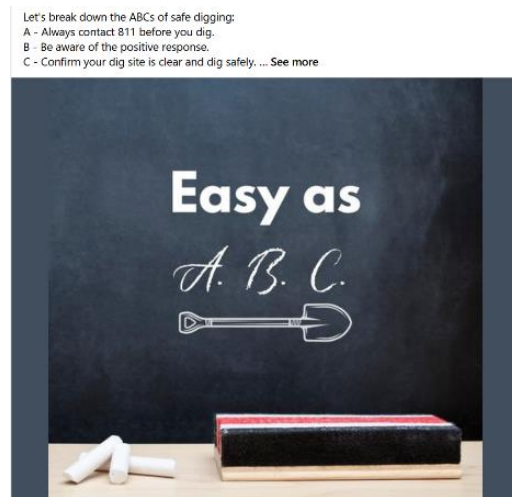
- DPT Upcoming:
 - March 5: Gray & Son
 - March 7: Gray & Son
 - March 15: Virtual Spanish DPT
 - April 1: Washington County
- DPT Completed:
 - January 26: Open DPT @ Miss Utility
 - February 2: CJ Miller
 - February 7: MdQI
 - February 16: Virtual DPT
 - February 22: Gray & Son
 - February 23: Open DPT @ Miss Utility

For more information about the various training platforms available, as well as, upcoming training dates and pre-registration links, please visit www.missutility.net and click on the banner below for more information.



➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



➤ MGH Marketing Update

- Trade Show Updates
 - Washington County Home Builders Home Show (March 2-3)
 - Maryland Spring Home & Garden Show (March 2-3 & 8-10)
 - Maryland Contractor Summit (March 6)
 - Maryland Asphalt Association & Maryland State Highway Administration Annual Paving Conference (March 13)
- Ad Campaign Starts April 1
 - April is National Safe Digging Month. Miss Utility ad campaign starts across these platforms:
 - Morning drive radio across all Western Shore MD & DC media markets, including most top stations
 - Streaming Audio (Spotify)
 - NextDoor -- campaign reaching homeowners who hire contractors
- 2024 Scholarship Program | Scott Brown - Chair
 - The 2024 Miss Utility of Maryland/D.C. scholarship opened on January 24th.
 - The deadline to apply is Friday, May 24 at 11:59 p.m.
 - The online application can be found at <https://form.jotform.com/MissUtility/Scholarship24>.
 - Please promote the scholarship and share it within your networks.
- 2024 Awards | Kevin Woolbright | Chairman
 - Locator Achievement Awards
 - We are thrilled to report that we received 59 nominations!
 - LAA Banquet to acknowledge winners will be held:
 - Friday, May 10
 - At the Bowie Bay Sox Stadium
 - Dig Smart Awards
 - The 2023-2024 Dig Smart Awards application will launch this summer.

CONSTRUCTION ANGELS | Kevin Woolbright, CA Board Representative for MD/DC

- 2024 CA Scholarship Applications are now open. For more information, go to: <https://www.constructionangels.us/scholarship-application/>
 - There is a total of \$100,000 available for 2024 scholarship distribution.
 - Please reach out to Kevin with any questions.
- MTBMA Event raised \$10K last year.
 - This year’s Crusher Run - Texas Quarry 5K event is Sunday, June 2, 2024
 - For more information, please visit <https://www.mtbma.org/events/crusher-run-2024>
- GT MidAtlantic Clay Shoot at Pintail Point in Queenstown is Thursday, November 7.

There being no further business brought before the committee, the meeting adjourned at 11:26 AM.

Upcoming 2024 Hybrid MD/DC Damage Prevention & Safety Meetings

- March 26
- April 23
- May 28

ONSITE ATTENDANCE:

Anchor Construction	Wen Liang VP	(703) 927-3807	wliang@anchorconst.com
Anchor Construction	Edisson Bracho Dispatcher & Miss Utility Coordinator	(202) 322-9378	ebracho@anchorconst.com
BGE	Marc Haines BOD, Electric Rep	(443) 324-0371	marc.haines@bge.com
Columbia Gas	Michael Jewell Leader Operations Support Specialist	(614) 307-5304	mjewell@nisource.com
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	Kevin Woolbright DPC Chairman CA Board Representative for MD/DC	(301) 806-8745	bright.67@verizon.net
CW & Sons Infrastructure, Inc	Dusty Harbaugh President	(301) 674-5257	dharbaugh@cwsons.com
CW & Sons Infrastructure, Inc	Kate Harbaugh Project Coordinator	(240) 962-0995	kharbaugh@cwsons.com
CW & Sons Infrastructure, Inc	Edwin Flores Safety Coordinator	(202) 924-9951	eflores@cwsons.com
Ecotech Hydro Excavation LLC	Shelly Masone Business Development Director	443-534-6276	Shelly@goecotech.com
Elite Utility Locating	Nieal Hollingsworth President	(301) 536-5491	eliteutilitylocating@gmail.com

Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Gray & Son	Lenny Corbin Safety Director	(410) 365-4156	lcorbin@graynson.com
Howard County	Pieter Aarsbergen Regulations Inspector	(410) 313-7525	paarsbergen@howardcountmd.gov
MDPSC	Samuel Tetteh Public Service Engineer III	(443) 253-9140	samuel.tetteh@maryland.gov
MDPSC	Carlos Acosta Safety Engineer	(410) 767-8083	carlos.acosta@maryland.gov
MDPSC	Negussie Tesfaye Engineer- Gas Pipeline Safety	(410) 767-8131	negussie.tesfaye1@maryland.gov
MDPSC	Kobby D. Anyinam Engineer- Gas Pipeline Safety	(443) 473-6705	kobby.anyinam@maryland.gov
MUFDPA	Jim Barron Executive Director	(410) 782-2102	jim.barron@mddpa.org
NPL	Edie Venit Accounting Services Lead	(571) 220-2261	evenit@gonpl.com
NPL	Regina Lumpkin CSR Admin	(301) 322-3042	rlumpkin@gonpl.com
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	mruddo@missutility.net
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Mark Hamrick 811 Vehicle Wrangler	(304) 400-2636	mark.a.hamrick1981@gmail.com
P. Flanigan and Sons	Shane Boyer Safety Director	(410) 467-5900	sboyer@pflanigan.com
PEPCO	Daniel Ullrich Supervisor	(202) 699-1589	DUllrich@pepco.com
SAM, LLC	Courtney Tolson Project Manager	(571) 359-7414	courtney.tolson@sam.biz
Shentel Glo Fiber	Davy Myers Damage Prevention	(540) 325-8373	davy.myers@emp.shentel.com

SMECO	Lisa Hurley Locating Coordinator	(410) 535-9403	lisa.hurley@smeco.coop
Utiliquest	George Daffan DPC Vice Chairman Operations Manager	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	David Knox Director of Operations	(703) 675-9236	david.knox@utiliquest.com
Utiliquest	Erik Phillips Director of Operations	(443) 324-7835	erik.phillips@utiliquest.com
Verizon	Jeff Sothoron Maryland Miss Utility Compliance	(240) 446-3738	jeffrey.p.sothoron@verizon.com
Verizon	Dwayne Stine Damage Investigation, Prevention and Western MD BSW	(410) 274-1221	dwayne.a.stine@verizon.com
Verizon	Mark Pressimone Damage Prevention	(301) 830-3118	mark.l.pressimone@verizon.com
Verizon	Charles Dimattei Damage Investigator Howard County	(410) 960-4216	charles.dimattei@verizon.com
Verizon	John Williams Damage Investigator Balt County West	(410) 279-2152	john.x.williams@one.verizon.com
Verizon	John Sisk Damage Investigator AA County	(410) 960-4216	jonathan.p.sisk@verizon.com
WGL	Scott Brown BOD Chairman, Gas Rep	(703) 750-4388	ssbrown@washgas.com
WGL	Ryan Reese Supervisor, Damage Prevention	(571) 512-0537	RReese@washgas.com
WGL	Jack Ellison Sr. Specialist Damage Prevention	(703) 966-9315	JohnEllison@washgas.com
WGL	Greg Mason Senior Specialist, Damage Prevention	(703) 750-5196	Gregory.Mason@washgas.com
WGL	Don Jones Damage Prevention DC	(703) 408-0625	djones@washgas.com
WGL	Claudia Castellanos Damage Prevention	(571) 318-1257	claudiacastellanos@washgas.com
WSSC	David Wilkins BOD, Water/Sewer Rep	(301) 648-6953	david.wilkins@wsscwater.com
WSSC	Diane Kershaw Section Manager	(301) 704-0208	diane.spriggs@wsscwater.com

TEAMS ATTENDANCE

Aves Construction	Kevin Kram		kevin@avesconstruction.com
Aves Construction	Stan Heidmann		stan@avesconstruction.com
Childs Landscape	Becky Mellinger Sales Admin	(410) 974-0528	bmellinger@childslandscape.com
Concrete General	Dan Dickerson Safety Director	(301) 252-6775	safety@concretegeneral.com
CW & Sons Infrastructure	Jesus Cruz Director of Safety	(301) 213-2153	jcruz@cwsons.com
CW & Sons Infrastructure	Edwin Guerrero Safety Coordinator	(301) 283-8266	eguerrero@cwsons.com
DCI	Heather Fowkes Q.C. Supervisor	(202) 913-6848	hfowkes@dcihq.com
DXI	Christina Jacobs Safety Admin Assist	(443) 981-9851	cjacobs@dxiconstruction.com
MGH	Anna Trim Marketing and PR Account Coordinator	(913) 526-9425	atrim@mghus.com
MGH	Nabeela Asif Tringali PR & Marketing Account Executive	(410) 902-5006	nasiftringali@mghus.com
PEPCO	Malik English Sr. Manager Damage Prevention	(202) 276-4019	malik.english@exeloncorp.com
RK&K	Bill Jackson Senior Utility Coordinator	(443) 852-1323	bjackson@rkk.com
Skyline Technology	Ryan Burns Supervisor	(410) 920-1361	rburns@skylinenet.net
Skyline Technology	Bree Allen	(410) 491-6303	ballen@skylinenet.net
Skyline Technology	Kevin McCadden Locator		kmccadden@skylinenet.net
Utiliquest	George Daffan DPC Vice Chairman Operations Manager	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	Mike Burns Operations Manager	(443) 786-7994	mike.burns@utiliquest.com
WSSC Water	Lisa Malone Administrative Contract Manager	(301) 206-8465	lisa.malone@wsscwater.com