



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for April 25, 2023
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:32 AM. There were twenty-one (21) attendees onsite and twenty (20) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the March 28, 2023, minutes was made by Dominic Pope (Gaines) and seconded by George Daffan (Utiliquest). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OPEN DISCUSSION

Dominic Pope (Gaines) asked for clarification of stand-by alerts provided by BGE. He stated, for example, that one part of a recent alert (similar to a title) mentions an 8-inch facility, but a second note mentions a 24-inch facility. Marc Haines (BGE) stated that the 8-inch mention indicates that the alert goes out for all facilities 8-inches and larger (as a general alert title), but the second size listing is the actual facility size.

Shayne Boyer (P. Flanigan) asked the best course of action when an unidentified facility is exposed on a cleared ticket. Jennifer Arroyo (Miss Utility) stated that submitting discrepancies via Search and Status, for each of the listed owner members is the necessary action.

Marc Haines added that any questions pertaining to a BGE facility can be directed to the BGE Helpline at (410) 470-6200. Likewise, the Washington Gas Hotline is (703) 750-7700.

OLD BUSINESS

DPC Vice Chairman

Kevin Woolbright (DPC Chairman) thanked Dominic Pope, George Daffan and Ryan Reese for their interest in the DPC Vice Chairman position. Kevin then announced George Daffan (Utiliquest) as the selected nominee for the position. He will be transitioning into the new role as Mark Hamrick, current DPC Vice Chairman leaves the position July 1.

NEW BUSINESS

Jennifer Arroyo announced the retirement of ITIC 2.0. As of June 1, 2023, ticketing access via ITIC 2.0 by way of the Legacy App, will no longer be available. The Legacy App will still be available to subscribers for access to various reporting tools.

Kevin Woolbright shared the Excavation Safety Alliance's Locator Safety & Appreciation Week link for those who might be interested. <https://www.excavationsafetyalliance.com/>

GUEST SPEAKER: MARY HILL | FERGUSON TRENCHING COMPANY

Mary spoke to various types of *struck-bys* contractors need to be aware of and how best to identify and avoid these types of high-risk situations. She highlighted *struck-bys* that can occur due to the falling, rolling, swinging, and the projectile of tools, materials, and equipment. She then spoke to the importance of maintaining 'situational awareness' at all times in order to avoid this potential 'line of fire.'

MISS UTILITY CALL CENTER

➤ Updates Reported by Jennifer Arroyo (Miss Utility)

Washington, D.C. Title 34 Law changes, affecting current ticketing, are expected to go into effect in the next 4-6 weeks. All stakeholders should be aware of the following updates to DC ticketing:

- Tickets must be submitted a minimum of 96-business hours prior to planned excavation.
- Response Due By is 72-business hours from ticket submission.
- New Start Work Date and anticipated Duration (of excavation) ticket field requirements.
- Emergency Response Due By is 72-hours from ticket submission.
- The 'remark' option will no longer be available. When marks need refreshing, an update ticket will be required with a Response Due By of 48-business hours from ticket submission.
- Mandatory positive response.
- Maryland ticketing will require a Start Work Date and Time.

Regression testing is ongoing for both MD and DC service territories. Broadcast emails will go out to all members and users about changes and implementation for both service territories.

➤ ITICnxt Virtual Training

- Upcoming trainings: May 4 | June 8 | July 6
- Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources.
- All 2023 Virtual ITICnxt Training dates and preregistration links are posted at <https://www.missutility.net/calendar-events/>.

➤ Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of March 2023.

- Inbound ticket volume: 87,010 a monthly decrease of 3.016% compared to 2022
- Outbound volume: 458,390 a year-to-date decrease of 1.658% compared to 2022

➤ Damage Reporting: Susan Sullivan provided YTD data through March 2023 of reported damages in MD/DC.

- 276 utility damages (62 mains and 214 services)
- 26.09% due to no call or valid ticket
- 33.33% due to hitting a marked line
- 27.17% due to incorrect locate marks
- 13.41% due to other root causes

MARYLAND AUTHORITY | Jim Barron, Executive Director

- There was an Authority meeting April 12, 2023.
 - The Authority voted to resume Formal Hearings at the July 12th Meeting and approved two Formal Hearings.
 - There are currently eleven (11) NPV's to investigate and review, three (3) will be sent back for more information. Three have not yet been logged in.
 - The Authority investigated and reviewed 4 NPV's.
 - The Authority voted to send two warning letters.
 - The Authority will be attending and have a booth at the MML and MACo Conferences this summer.
 - The \$4,701.00 PHMSA Grant will be used to develop a Homeowner's Awareness Program.
 - Susan Stroud is working on the 2022 PHMSA Evaluation which is due on May 27th.
 - The Authority voted to donate \$6,000.00 to the Construction Angels fund to help the families of the six (6) people killed in the construction site on 695.
 - Several Authority members will be attending the Locator Achievement Awards.
 - The Authority gave Recognition Awards to Kelly Ruddo (One Call), Michael Jewell (subscriber) and Derek Shreves (MML) who will be leaving the Authority once the Governor Appointment Office complete the appointment of the three new members, Jennifer Arroyo (One Call), David Wilkins (Subscriber) and Michael Beall (MML).
- The next Authority meeting will be a Zoom Closed Executive Session on May 10, 2023.

COMMITTEE REPORTS

2023 GCDPTC | Matt Ruddo, Chairman (OCC)

- Conference Dates: October 24-27, 2023
- Conference Venue: Ashore Resort and Beach Club
- Keynote Speaker: Mike Mullane, former NASA Astronaut
- Three networking events will include: Cornhole (with monies raised going to the local chapter of Construction Angels), the annual Golf Tournament and Paint and Sip.
- Save the Date Contest is up and running. Register for updates by emailing 2023gcdptc@gmail.com for your chance to win a two-night package to the 2023 Conference.

MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS | Scott Brown, Chairman

Next meeting is scheduled for July 13, 2023.

DAMAGE PREVENTION AND SAFETY COMMITTEE

Kevin Woolbright, Chairman | Mark Hamrick Co-Chair

- DPT Upcoming:
 - April 28: Open DPT @ Call Center
 - April 29: Jimmy Richards & Sons Excavating, Inc.
 - May 2: Pepco
 - May 3: Clark Construction
 - May 9: Pepco
 - May 12: Calvert County DPW
 - May 16: Pepco
- DPT Completed:

- March 31: Virtual Open DPT
- April 4: Pepco Forestville
- April 11: Pepco Rockville

All 2023 DPT dates and links are now posted at <https://www.missutility.net/calendar-events/> Onsite and Spanish Damage Prevention Training is available. Please reach out to Susan for more information.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics | Reported by Susan Sullivan, Miss Utility
 - Seven wrapped cars currently travel throughout Montgomery, Prince George, Charles and Washington and Frederick Counties and Washington, D.C.
 - Quantitative Performance Data for the month of March 2023:
 - Miles traveled by fleet: 11,744 (3,374 above expectation)
 - Impressions per fleet: 1,714,624 (492,604 above expectation)
- MGH Marketing Update | Reported by Gaby Lothamer
 - Statewide radio & Spotify campaign: April and May
 - Targeting English and Spanish speaking MD/DC professionals and homeowners
 - Endorsement from El Zol's DJ Chepe
 - Targeting Spotify mobile users
 - Nextdoor Campaign: April, May, and June
 - Targeting MD/DC homeowners
 - Trade Shows
 - Bowie Baysox: May 19 in Bowie, MD

- MEMA Symposium: May 30-June 2 in Ocean City, MD
- MML Summer Conference: June 12-15 in Ocean City, MD
- MACo Summer Conference: Aug. 17-20 in Ocean City, MD

- 2023 Scholarship Program | Scott Brown, Chair
 - The 2023 Miss Utility of Maryland/D.C. scholarship is now open!
 - The deadline to apply is Friday, May 26 at 11:59 p.m.
 - The online application can be found at <https://form.jotform.com/MissUtility/Scholarship23>

- 2023 Awards Committee | Kevin Woolbright, Chair | Mark Hamrick, Co-Chair
 - Locator Achievement Awards
 - The 20th annual Locator Achievement Award winners have been selected and notified!
 - On May 19, winners are invited to a Bowie Baysox game and banquet to thank them for maintaining faultless safety and damage prevention practices.
 - 2023 Dig Smart Awards
 - The 2022-2023 Dig Smart Awards application will launch this summer.

CONSTRUCTION ANGELS | Kevin Woolbright, CA Board Representative for MD/DC
 Kevin shared that Construction Angels reached the \$50,000 goal set on behalf of the six families recently affected by the fatal incident on interstate 695 in MD and thanked everyone who donated.

CA is accepting scholarship applications through July 14 for students and construction educational organizations. The link can be found on both the Miss Utility homepage at <https://www.missutility.net> and on the CA Website at <http://www.constructionangels.us/>. Applicants do not have to have suffered a loss to submit. Regional monies not used by local applicants will be shifted to other areas. Let's be sure it stays in our local community.

Save the date for this year's Miss Utility Subscribers and Board of Directors Golf Tournament to benefit Construction Angels scheduled for October 13th. Sponsorships are available. Please contact Kevin at bright.67@verizon.net for more information.

There being no further business brought before the committee, the meeting adjourned at 11:11 AM.

Upcoming 2023 Hybrid MD/DC Damage Prevention & Safety Meetings

- May 23
- June 27
- July 25

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

ONSITE ATENDANCE:

BF JOY	Joe Shelton BOD, Contractor Rep	(240) 417-0200	jshelton@bfjoy.com
BGE	Marc Haines BOD, Electric Rep	(443) 324-0371	marc.haines@bge.com
Colonial Pipeline Co.	Scott Moore Right of Way	(443) 821-1797	smoore@colpipe.com
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	Kevin Woolbright DPC Chairman	(301) 806-8745	bright.67@verizon.net
CW & Sons Infrastructure, Inc	Jesus Cruz Director of Safety	(301) 213-2153	jcruz@cwsons.com
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Gaines and Company	Dominic Pope Safety Director	(443) 386-1383	dpope@gainesandco.com
MGH	Gaby Lothamer (v) PR & Marketing Senior Account Executive	(410) 902-5025	glothamer@mghus.com
MUFDPA	Jim Barron Executive Director	(410) 782-2102	jim.barron@mddpa.org
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary	(410) 782-2030	ssullivan@missutility.net
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	mruddo@missutility.net
P. Flanigan	Shayne Boyer Safety Director	(410) 467-5900	sboyer@pflanigan.com
Safe Production Solutions	Dylan Tonkin Safety Consultant	(406) 303-0984	dtonkin@safeproductionsolutions.com
SMECO	Lisa Hurley Construction Clerk	(410) 535-9403	lisa.hurley@smeco.coop
Utiliquest	George Daffan Operations Manager	(301) 399-7975	george.daffan@utiliquest.com
UtiliQuest	Mike Burn Operations Manager	(443) 786-7994	mike.burns@utiliquest.com
UtiliQuest	Erik Phillips Director of Operations	(443) 324-7835	erik.phillips@utiliquest.com
Verizon	Jeff Sothoron	(240) 446-3778	jeffrey.p.sothoron@verizon.com

WGL	Don Jones Damage Prevention	(703) 408-0625	djones@washgas.com
WSSC	David Wilkins BOD, Water/Sewer Rep	(301) 648-6953	david.wilkins@wsscwater.com