



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for May 24, 2022
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:30 AM via Zoom. There were forty-nine (49) virtual attendees and sixteen (16) onsite attendees.

APPROVAL OF MINUTES

A motion to approve the April 26, 2022, minutes was made by Mark Hamrick (Verizon) and seconded by Jack Ellison (WGL). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OLD BUSINESS

Matt Ruddo (OCC) spoke to the successful re-opening of the conference room to onsite attendees. Registration and communication to those requesting onsite attendance went well and was available to all making the request. Please continue to use this preregistration and notification process moving forward.

NEW BUSINESS

No new business to report.

OPEN DISCUSSION

Shelly Welling and Lenny Corbin (Gray & Son) complimented and thanked BGE, Utiliquest and HBK for the improvement to on time locates over this time last year.

Dominic Pope (Gaines and Company) agreed but did express continued concern that HBK continues to status tickets with delays that are then not being updated appropriately. This leaves contractors unable to excavate due to the lack of positive response. Marc Haines (BGE) responded by stating there are inspectors assigned to assist HBK and encouraged anyone needing further assistance to contact him directly.

MISS UTILITY CALL CENTER

➤ Self-Select Start Date:

- Beginning June 1, all tickets being processed, via phone or ITIC, will require users to select an excavation or demolition start date that falls between 3 – 12 business days of ticket submission. The Response Due By date will automatically set to 11:59 PM the business day

prior to this selected date. The Expiration Date, regardless of when a ticket has received positive response by all listed owner members/contract locators, will begin on the self-selected start day. Ticket validity in Maryland is twelve (12) business days.

- Although FIOS AND FTTP tickets are included in the law change, and will require a self-selected start date, functionality for these two ticket types will not be ready by June 1.
- It was confirmed that on a valid ticket, excavation may begin once all notified owner members/contract locators have provided positive response even if that occurs prior to the self-select start date potentially adding additional excavation time to a ticket's validity.
- Lisa Hurley (SMECO) asked who to contact when a district code/utility company needs to be added to a ticket. Jennifer Arroyo (Miss Utility) stated that the helpdesk can assist with this request but that a call back may be necessary.
- Jennifer also shared that functionality for a ticket processor to add Verizon and Comcast via ITIC is in development. Asked if an MDOT district code can be added to this functionality along with Verizon and Comcast, the reply was no.
- Regina Lumpkin (NPL) asked about using temporary SHA permit numbers during ticket processing. Jennifer explained that Miss Utility is in the process of making system changes for MDOT/SHA about new permit numbers. If difficulties adding a permit number occur while this transition is taking place, please contact the MDOT/SHA Utility Hotline at 443-572-5264 for assistance.

- The next ITICnxt Virtual Training is scheduled for June 9th.
- Dashboard Reporting: Jennifer Arroyo (Miss Utility) provided ticket volume data for the month of April 2022.
 - Inbound ticket volume: 84,991 a monthly decrease of 10.86% compared to 2021
 - Outbound volume: 450,347 a year-to-date decrease of 25.755% compared to 2021
- Damage Reporting: Susan Sullivan provided YTD data through April 2022 of reported damages in MD/DC.
 - 279 utility damages (59 mains and 220 services)
 - 32.62% due to no call or valid ticket
 - 29.75% due to hitting a marked line
 - 29.39% due to incorrect locate marks
 - 8.24% due to other root causes

MARYLAND AUTHORITY Jim Barron, Executive Director
As there was no meeting in May, no reporting is available.

MD TITLE 12 Jim Barron, Executive Director MD Authority
Jim gave a brief overview of HB 994 & SB 789. Please see information included below.

05/24/22 DPC – HB 994 & SB 789
Select Start Work Date Legislation
Changes to §12-124 & §12-126

The following changes were passed during the 2022 Legislation Session, signed by the Governor on Monday, May 16, 2022, and will become law on June 1, 2022.

§12-124. – Notice to One-Call System

- (a) “Before performing an excavation or demolition in the State: a person:
- (1) shall initiate a ticket request by notifying the one-call system serving the geographic area where the excavation or demolition is to be performed;
 - (2) **SHALL SELECT A START WORK DATE THAT COMMENCES:**
 - (i) **NOT SOONER THAN 3 BUSINESS DAYS AFTER THE TICKET IS INITIATED.**
 - And
 - (ii) **NOT LATER THAN 12 BUSINESS DAYS AFTER THE TICKET IS INITIATED:”**

(c) (i) **“THE TICKET SHALL INCLUDE A RESPONSE DATE AND TIME FOR THE OWNER-MEMBERS OR THEIR CONTRACT LOCATORS THAT CORRESPONDS WITH THE START WORK DATE SELECTED BY THE PERSON WHO INITIATED THE TICKET.**

(ii) A ticket is valid for 12 business days after the **SELECTED START WORK DATE** on A ticket **THAT** is transmitted by the one-call system to the owner-member **OR THEIR CONTRACT LOCATOR.”**

§12-126. – Marking Requirements

- (c) “Except as provided in subsection (d) {Code 5} of this section, within 2 business days after the day on which a ticket is transferred to an owner-member **OR BEFORE THE SELECTED START WORK DATE**, the owner-member or is contractor shall:”
- (1) “mark the location of the owner-member’s underground facility...” or
 - (2) “report...that the owner-member has no underground facilities in the vicinity...”.

§12-124. – Notice to One-Call System

- (b) “Notice provided to a one-call system under subsection (a) of this section shall indicate:
- (3) the type **AND EXTENT** of work to be performed in connection with the proposed excavation or demolition...”

§12-101. – Definitions

(n) ““Extent of work” means a clear and concise description of work to be done at a property, including the property address or specific distance and direction from a specified point, not to exceed 1,320 feet, that completely depicts the scope of work and that the excavator can complete within the designated life of the ticket.”

COMMITTEE REPORTS

2022 GCDPTC UPDATE Matt Ruddo, Chairman (OCC)

- Conference dates: October 25th -28th at Ocean City's Fontainebleau Resort (formerly the Clarion)
- Keynote Speaker: Spencer Beach
- Early Bird registration email went out May 23. As of Friday, May 20, there were about forty (40) registrants.
- Sponsors and Exhibitors have shown great interest in this year's conference. Opportunities for both are still available.
- GCDPTC Save the Date Contest
 - Register for updates by emailing 2022gcdptc@gmail.com for your chance to win a two-night package to the 2022 GCDPTC!
- For more information, please visit www.missutilityconference.com.

The next planning committee meeting is scheduled for June 28, 2022.

DAMAGE PREVENTION AND SAFETY

➤ Training - Coordinator, Susan Sullivan (Miss Utility)

- DPT Completed:
 - May 6 - Clark Construction
 - May 13 – Virtual SPANISH DPT
- DPT Upcoming:
 - July 15 – Virtual DPT

Onsite and Spanish Damage Prevention Training is now available. Please reach out to Susan for more information.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics reported by Susan Sullivan, Miss Utility
 - Nine wrapped cars currently travel throughout Montgomery, Prince George, Charles, Allegany, Garrett and Baltimore Counties Baltimore City and Washington D.C.
 - Quantitative Performance Data for the month of April:
 - Miles traveled by fleet: 11,457 (3,357 above expectation)
 - Impressions per fleet: 1,672,722 (490,122 above expectation)

MGH REPORTS Reported by Gaby Lothamer

- Marketing Update
 - Spring Advertising
 - The following spring campaigns wrap up this week:
 - NextDoor – Reminding homeowners across Maryland & D.C., to contact Miss Utility.
 - Spotify Digital Radio – Targeting professionals and homeowners across Maryland & D.C. who use Spotify.
 - Statewide Radio – Targeting English and Spanish-speaking excavators and homeowners.
 - Facebook ads are scheduled to begin in June targeting both English and Spanish speaking excavators.
 - Touch A Truck
 - 2022 Touch a Truck event is back and taking place Saturday, August 27 at the Bowie Baysox Stadium.
 - If interested in providing a vehicle for the event, please email missutilitytouchatruck@gmail.com.
 - Minor League Baseball
 - Through sponsorships with local minor league baseball teams, Miss Utility will have booths at the following games:
 - Frederick Keys - Friday, June 17 & Saturday, June 18
 - Aberdeen IronBirds - Friday, Aug. 19 & Sunday, Aug. 21
 - Bowie Baysox - Saturday, Aug. 27
 - Trade Show Updates
 - Miss Utility will participate in the following summer events:
 - MML Summer Conference (June 12-15)
 - Maryland State Firemen’s Association Convention and Conference (June 18-21)
 - MACo Summer Conference (Aug. 17-20)
 - 2022 Awards Committee Mark Hamrick, Chairman
 - Locator Achievement Awards
 - On May 20, 43 locators were recognized at the Locator Achievement Awards Banquet for maintaining faultless safety and damage prevention practices in 2021.
 - Honorees each received a beautifully monogrammed Class 3 Waterproof Lime Quilt Lined Bomber Jacket, an LAA high visibility t-shirt, an awards certificate, and an LAA Recognition magnet in addition to a family buffet, stadium recognition, Baysox game, and fireworks. Congratulations to all honorees.
 - Dig Smart Awards
 - The 2021-2022 Dig Smart Awards application will launch this summer.



The next scheduled meeting will take place June 28th immediately following the GCDPTC meeting.

➤ 2022 Scholarship Program

- The deadline to apply is Friday, May 27 at 11:59 p.m.
- The online application can be found at <https://form.jotform.com/MissUtility/Scholarship22>
- Please promote the scholarship program by sharing within your networking communities.
- For more information, please visit <https://www.missutility.net/miss-utility-scholarship/>.

CONSTRUCTION ANGELS

Kevin Woolbright, CA Board Representative for MD/DC

- Two CA Scholarship Program applications (CA Scholarship and CA Educational/Vocational Fund) are open and available to anyone affiliated with institutions or industries related to construction/excavation fields and are encouraged to view the applications and apply if applicable. Deadlines for both scholarships is July 15, 2022.
- CA fund-raising initiatives are always welcome. Please contact Kevin at bright.67@verizon.net with ideas, questions, or volunteer opportunities.

Upcoming 2022 Hybrid MD/DC Damage Prevention & Safety Meetings

- June 28
- July 26
- August 23

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

ONSITE ATTENDANCE

BGE	Marc Haines BOD, Electric Rep	(443) 324-0371	marc.haines@bge.com
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	tkaptein@comerconstruction.com
Construction Angels	Kevin Woolbright DPC Chairman CA Board Representative for MD/DC	(301) 806-8745	bright.67@verizon.net
Ferguson Trenching	Mary Hill Safety Manager	(443) 510-9959	maryh@fergusontrenching.com
Gaines and Company	Dominic Pope Safety Director	(443) 386-1383	dpope@gainesandco.com
Gray & Son	Lenny Corbin	410 654156	lcorbin@graynson.com
Gray & Son	Shelley Welling Safety Specialist	(410) 771-4311	swelling@graynson.com
Nicholson Masonry	Layne Janasik	(301) 357-9518	laynejanasik@gmail.com
NPL	Edie Venit	(571) 220-2261	evenit@gonpl.com
NPL	Regina Lumpkin	(301) 322-3042	rlumpkin@gonpl.com

One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager	(410) 782- 2101	jennifer@occinc.com
One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	mruddo@missutility.net
One Call Concepts/ Miss Utility	Susan Sullivan DPC Secretary DP Education and Training Liaison	(410) 782-2030	ssullivan@missutility.net
Verizon	Chuck Baker Damage Investigator	(301) 502-9340	charles.b.baker.jr@verizon.com
Verizon	Mark Hamrick DPC Vice Chairman Damage Investigator	(410) 610-1371	mark.a.hamrick@verizon.com
Washington Gas	Jack Ellison Senior Specialist	(703) 750-5128	jellison@washgas.com