



# MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman  
Mark Hamrick, Vice Chairman  
Susan Sullivan, Secretary

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Minutes of the meeting for February 22, 2022  
Hybrid Meeting hosted by Miss Utility in Hanover, MD  
Prepared by Susan Sullivan

## CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:55 AM via Zoom. There were thirty-nine (39) virtual attendees and five (5) onsite attendees.

## APPROVAL OF MINUTES

A motion to approve the January 25, 2022, minutes was made by Diane Spriggs (WSSC) and seconded by David Wilkins (WSSC). The motion carried by approval.

*The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.*

## OLD BUSINESS

Dora Parks to guest speak during April's DPC meeting with a Utility Defenders update. Please visit <https://www.utility-defenders.com/> and Facebook @TheUtilityDefenders to learn more about the Utility Defenders campaign.

Per a concern last month about poor contact information for Mattawoman Energy, their information has been updated.

## NEW BUSINESS

No new business to report.

## OPEN DISCUSSION

David Wilkins (WSSC) thanked Mark Hamrick (Verizon) for his assistance with an emergency situation that took place earlier this month. Within 45 minutes of contact, Mark was onsite to help. Kevin Woolbright followed up by stating the importance of having good contact information while active on a jobsite.

## MISS UTILITY CALL CENTER

- Ticket Format Update: The new ticket format is scheduled to go live, February 23<sup>rd</sup>. Miss Utility and OCC staff thanks you for your patience as transitional testing wraps up. Testing has been methodical in making sure all OCC products (LTM, ETM, Legacy, ITICnxt and in-house software) all communicate and transition smoothly to the new ticketing format. In addition, all members are ready to receive tickets and OCC staff is on standby and ready to assist should any issues arise.

- Miss Utility of Delmarva: The releasing of ITICnxt in the Delaware/Eastern Shore Service Territory is a top priority.
- ITICnxt: Meeting presentations have concluded. The next ITICnxt Virtual Training is scheduled for March 10<sup>th</sup>. Please contact Susan (ssullivan@missutility.net) for pre-registration information.
- Dashboard Reporting: Jennifer Arroyo (Miss Utility) provided ticket volume data for the month of January 2022.
  - Inbound ticket volume: 69,332 a monthly decrease of 7.082% compared to 2021.
  - Outbound ticket volume: 380,005 a year-to-date decrease of 27.685% compared to 2021.
- Damage Reporting: Susan Sullivan provided YTD data through January 2022 of reported damages in MD/DC.
  - 65 utility damages (13 mains and 52 services)
  - 29.23% due to no call or valid ticket
  - 24.62% due to hitting a marked line
  - 38.46% due to incorrect locate marks
  - 7.69% due to other root causes

**MARYLAND AUTHORITY** Jim Barron, Executive Director

- The Authority held a Closed Executive Session via Zoom on February 2, 2022.
  - The Authority reviewed fourteen (14) NPVs.
  - There are thirty-two (32) new NPVs to investigation and review.
- The Authority:
  - Completed the Annual Report to the Governor and submitted it to the Department of Legislative Services for distribution,
  - Mobile apps are now live and available in Apple and Android format,
  - Submitted Emergency Legislation, SB 464 and HB 350 which have been voted out of Committee and are waiting a final vote by the Legislature,
  - Ticket Response Time & Self-Select Work Date Bills SB 789 and HB 994 have passed 1<sup>st</sup> reader with hearings scheduled on March 2, 2022, in the Senate Finance Committee and on March 3, 2022, in the House Economic Matters Committee. An amendment will be added to make it law on June 1, 2022, if it passes and is signed by the Governor.
  - Is working on a website portal that will be used to house meeting documents for Authority Members as well as documents and evidence for future Zoom Hearings.

The next meeting of the Authority will be a Zoom Closed Executive Session on March 9, 2022.

**MD TITLE 12** Jim Barron, Executive Director MD Authority  
 Presentation: §12-131. Non-Excavation Tickets

## **§12-131. Non-Excavation Tickets New in Title XII, March 11, 2021**

### **Non-Excavation Designer Ticket**

§12-131 (a) – “In connection with a project that may require excavation or demolition, a person may initiate a non-excavation designer ticket request by notifying the one-call system serving the geographic area covering the planned project in accordance with this section.”

(b) (1) (i) “**may** initiate only one ticket request for a single project...” and

(b) (1) (ii) “**shall...**”

1. “indicate that the request is for design purposes only and may not be used for the purpose of excavation or demolition;
2. notify the one-call system of any owner-members from which the person does not require underground facilities information; and
3. on the request of an owner-member, provide the owner-member with a preliminary drawing that indicates the scope of the project.”

(b) (2) “The one-call system **shall** provide the person requesting a non-excavation designer ticket an accurate means of contact for each underground facility within 2 business days.”

(b) (3) “Each underground facility owner **shall** maintain current valid contact information with the one-call system for persons to contact.”

(c) (1) “Within 15 business days after receiving notice from a one-call system...an owner-member of an underground facility in the area of the project **shall** notify the person of the type and approximate location of the underground facility.”

(c) (2) “An owner-member **may** provide notice of the approximate location of an underground facility through the use of: (i) field locates; (ii) maps; (iii) surveys; (iv) installation records; or (v) other similar means.”

The 15-day marking requirement that used to be in Title XII is no longer there, however, the owner-member **may** elect to provide markings under (c) (2) (v) “other similar means.”

## **Non-Excavation Suspected Cross-Bore Ticket**

§12-131 (d) – “In the case of an obstruction caused by a suspected cross-bore:

- (1) the person intending to remove the obstruction **shall** notify the one-call center and request a non-excavation ticket for a suspected cross-bore which will be transmitted to all pertinent owner-members in the geographic area indicated for that ticket; and
- (2) each owner-member **shall** take whatever action it considers necessary to respond to this notification.”

## **Disclaimers**

§12-131 (e) (1) “Information provided to a person requesting marking under this section is for informational purposes only.

§12-131 (e) (2) An owner-member or agent of an owner-member may not be held liable for any inaccurate information provided to a person under this section.”

March Title XII topic: TBD

## **COMMITTEE REPORTS**

**2022 GCDPTC UPDATE** Reported by Gaby Lothamer

- Conference dates: October 25<sup>th</sup> -28<sup>th</sup>, 2022
- Conference location: Clarion Resort Fontainebleau Hotel in Ocean City, MD.
- GCDPTC Save the Date Contest
  - Register for updates by emailing [2022gcdptc@gmail.com](mailto:2022gcdptc@gmail.com) for your chance to win a two-night package to the 2022 GCDPTC!
- Conference registration will open in the spring.
- For more information, please visit [www.missutilityconference.com](http://www.missutilityconference.com).

The next planning committee meeting is scheduled for March 22, 2022.

## **MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS MEETING**

Scott Brown, Chairman

- The next hybrid meeting date has changed and is now scheduled for April 15, 2022, at 10:00 AM.

## **DAMAGE PREVENTION AND SAFETY**

- Training - Coordinator, Susan Sullivan (Miss Utility)
  - DPT Completed:
    - February 4 – Virtual ODPT
    - February 14 – Cecil County School of Technology

- DPT Upcoming:
  - March 9 & 16 –Mott MacDonald (Virtual)
  - March 23 – Flippo
  - March 28 – DVORAK
  - Montgomery County Parks TBA

➤ 2022 National Conferences

- GESC: March 1-3, 2022, in Phoenix, AZ
- CGA: April 4 - 8, 2022 in Anaheim, CA
- OCC will sponsor and attend both conferences.
- All stakeholders are welcome to attend.

➤ Miss Utility Facebook

Please visit [www.facebook.com/missutilityofmd/](https://www.facebook.com/missutilityofmd/) for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.

**Miss Utility**  
Yesterday at 7:01 AM · 🌐

Monday, February 21 (#PresidentsDay) will not count towards your standard notice required when filing a locate. Please plan accordingly.

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**HOLIDAY ANNOUNCEMENT**

Below is a list of holidays observed by Miss Utility. These dates are not used when calculating a ticket's response due by date/time or expiration date/time as noted per state law.

**OBSERVED HOLIDAYS 2022:**  
 Monday, January 17 Martin Luther King Jr. Day  
 Friday, February 11 Lincoln's Birthday Observed (MD only)  
 Monday, February 21 Presidents Day  
 Friday, March 25 Maryland Day (MD Only)  
 Friday, April 15, Good Friday (DE & MD Only)  
 Friday, April 15, Emancipation Day (DC Only)  
 Monday, May 30 Memorial Day  
 Monday, June 20 Juneteenth Observed  
 Monday, July 4 Independence Day  
 Monday, September 5 Labor Day  
 Monday, September 12 Defender's Day (MD Only)  
 Monday, October 10 Columbus Day  
 Tuesday, November 8 Election Day (MD & DE Only)  
 Friday, November 11 Veteran's Day  
 Thursday, November 24 Thanksgiving Day  
 Friday, November 25 Day After Thanksgiving (MD & DE Only)  
 Friday, December 23 Christmas Eve Observed (DE Only)  
 Monday, December 26 Christmas Day Observed  
 Friday, December 30 New Years Eve Observed (DE Only)

**Miss Utility**  
February 11 at 6:30 PM · 🌐

Sometimes it's the littlest things that can make the biggest difference. White line to save time!

➤ Carvertise Marketing Metrics reported by Susan Sullivan, Miss Utility

- Nine wrapped cars currently travel throughout Montgomery, Prince George, Charles, Allegany, Garrett and Baltimore Counties Baltimore City and Washington D.C.
- Quantitative Performance Data for the month of January:
  - Miles traveled by fleet: 13,217 (5,117 above expectation)
  - Impressions per fleet: 1,929,682 (747,082 above expectation)

## **MGH Marketing & Outreach Team Update**

Reported by Gaby Lothamer, MGH

### ➤ 2022 Trade Show Updates

- Washington County Home Builders Home Show (March 5 & 6)
- Maryland Spring Home & Garden Show (March 5-6 & 11-13)
- Maryland Asphalt Association & Maryland State Highway Administration Annual Paving Conference (March 17)

Those interested in volunteering for future events can contact Susan Sullivan at [ssullivan@missutility.net](mailto:ssullivan@missutility.net) or Gaby Lothamer at [glothamer@mghus.com](mailto:glothamer@mghus.com).

### ➤ 2022 Scholarship Program

- The 2022 Miss Utility/District One Call scholarship is now open!
- The deadline to apply is Friday, May 27 at 11:59 p.m.
- The online application can be found at <https://form.jotform.com/MissUtility/Scholarship22>
- Please promote the scholarship program by sharing within your networking communities.
- For more information, please visit <https://www.missutility.net/miss-utility-scholarship/>.

## **2022 AWARDS COMMITTEE** Reported by Gaby Lothamer

### Locator Achievement Awards

- The nomination window for the 19th Annual Locator Achievement Awards is now closed.
- Dig Smart Awards
- The 2021-2022 Dig Smart Awards application will launch this summer.

The next scheduled meeting will take place March 22<sup>nd</sup> immediately following the GCDPTC meeting.

## **CONSTRUCTION ANGELS**

Kevin Woolbright, CA Board Representative for MD/DC

- The next conference call is planned for March 15<sup>th</sup>. An update will be given during the next DPC meeting as to upcoming fundraisers and other CA events.
- CA fund-raising initiatives are always welcome. Please contact Kevin at [bright.67@verizon.net](mailto:bright.67@verizon.net) with ideas, questions, or volunteer opportunities.

There being no further business brought before the committee, the meeting adjourned at 10:33 AM.

## **Upcoming 2022 MD/DC Damage Prevention & Safety Meetings via Zoom**

- March 22
- April 26
- May 24

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

On-Site Attendees

Construction Angels	<b>Kevin Woolbright</b> <b>DPC Chairman</b> <b>CA Board Representative for MD/DC</b>	(301) 806-8745	bright.67@verizon.net
One Call Concepts/ Miss Utility	Jennifer Arroyo General Manager		jennifer@occinc.com
One Call Concepts/ Miss Utility	<b>Susan Sullivan</b> <b>BOD/DPC Secretary</b> <b>DP Training and Education Liaison</b>	(410) 782-2030	ssullivan@missutility.net
Verizon	<b>Mark Hamrick</b> <b>DPC Vice Chairman</b> <b>Damage Investigator</b>	(410) 610-1371	mark.a.hamrick@verizon.com
WSSC	<b>David Wilkins</b> <b>BOD, Water/Sewer Rep</b> <b>Customer Advocate</b>	(301) 648-6953	david.wilkins@wsscwater.com