



MD/DC Damage Prevention Committee (DPC)

Kevin Woolbright, Chairman
Mark Hamrick, Vice Chairman
Dora Parks, Secretary

Minutes of the meeting for November 27, 2018
Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan and Dora Parks

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright (WSSC) called the regular monthly meeting to order at 9:34 a.m. followed by the customary self-introductions.

APPROVAL OF MINUTES

The minutes of September 18, 2018 were approved as written. The meeting minutes will be posted at <http://www.missutility.net/damageprevention/>

OLD BUSINESS

Reminder; the mobile app MISS UTILITY is available on iTunes and Google Play providing access to ITIC, Search & Status, Ticket Check, resources and the Miss Utility website.

Miss Utility is creating a new website that will launch in January 2019. The website will provide new features; an interactive calendar that provides event explanation and details and an event banner on the home page. Information has been organized for user ease, colors are pleasing to the eye, much of the information has been updated and an easy to navigate portal for all aspects of damage prevention and stake holder information. ITIC and Search and Status take center stage on each user's page.

OPEN DISCUSSIONS REGARDING DAMAGE PREVENTION AWARENESS & COOPERATION

The committee discussed the following matters;

Kevin Woolbright (WSSC) complimented Tamara Neal (Washington Gas) who took the time to receive a call, handle an emergency issue and dispatch help, all from home during time off from Thanksgiving. Just another example of the impact open communication between committee members has on the safety within our local communities.

Will Gooch (Decisive Communications) spoke about locating concerns with Verizon; many attendees joined the discussion of tickets where Verizon was not being notified or receiving an email from Verizon within minutes of ticket processing with a clear/no conflict positive response. Dora Parks (OCC/Miss Utility) provided a statement regarding work site locate issues and the importance of reporting. As with any locating concern, it was emphasized that proper procedures are in place when locate discrepancies arise. If a contractor believes there are facilities located within an excavation area, but the facility statuses a ticket "Clear-No Conflict" it is the responsibility of the contractor to stop excavation and file a discrepancy via Search and Status. In Maryland, if a person believes that Title 12 has been violated, they have the option to file a complaint with Maryland Underground Facility Damage Prevention Authority (MUFDP), www.mddpa.org.

Lisa Hurley (SMECO) ask about "Clear Evidence" distance rules; is a marker located a mile down the road 'clear evidence' of a utility in her excavation area? Jim Barron (MD Authority) responded by saying that a specific

distance is not clearly defined by the law, only that it should be reasonable. He also stated that new language included in the Title 12 rewrite strengthens the definition of clear evidence. Dora Parks provided Title 12, section 12-126 (a)

§12-126.

(a) An owner-member shall mark its underground facility if the owner-member has determined that a proposed excavation or demolition:

- (1) is within 5 feet of the horizontal plane of the underground facility; or*
- (2) because of planned blasting, is so near to the underground facility that the underground facility may be damaged or disturbed.*

Sherry Torillo (RB Hinkle), regarding new construction, Verizon auto-clearing issues.

Update tickets going from marked to clear/no conflict in Baltimore City, Joe Feronti (USIC) will meet with the contractor.

Dora Parks conveyed kudos to Byung Kim (UtiliQuest) for helping to resolve Verizon issues with Becky Mellinger (Child's Landscaping,) emphasizing the importance of communication between stakeholders. Becky Mellinger again shared her concerns about Verizon's clearinghouse procedures.

Rodrigo Delcid (DCI) shared his concern regarding an overload of DC emergency tickets; stating some of the tickets were verified as non-emergency work. Rodrigo asked if the call center regulated emergency ticket processing. Matt Ruddo (OCC) explained that the contractor agrees to the necessity of the emergency; to prevent danger to life, health, or property, CSRs have no way of knowing the validity of an emergency work site condition. Dora Parks stated she would contact the excavator to review the terms of emergency ticket processing and the impact on locators. Delcid will provide ticket numbers.

NEW BUSINESS

Dora Parks introduced the Jobsite Juniors magazine and shared the "Touch-a-Truck" article that she submitted and subsequently made it into the nationally distributed magazine. She is also prompting the magazine to include excavation and work site photographs that include properly marked facilities in order to encourage the proper use of 811 which in turn promotes safe digging.

Save the date, the 5th annual Touch A Truck event will be held on Saturday, August 3rd at the Bowie Baysox Stadium. In 2018, over (40) construction vehicles and trucks were displayed with lots of added activities for this homeowner outreach. Please contact Dora Parks at dparks@missutility.net if you are able to participate.

Dora Parks introduced her newly created 'kids' color code card using UTILITY HEROS and invited the meeting attendees to help give each hero a name. All contributing participants will receive a thank you gift that was the hit of the 2018 Touch A Truck event at the January 22, 2019 meeting.

Dora also reminded committee members of the upcoming holidays that will have an impact on response due dates/time and ticket expiration; December 25th and January 1st.

SAFETY PRESENTATION

Presented by Dominic Pope, Gaines and Company, Director of Safety

As the 2018 Dig Smart Honorable Mention Award recipient, Dominic provided a PPT outlining Gaines and Company's approach to the work site safety initiatives that they believe won their company this prestigious recognition. Gaines and Company was founded in 1954 with over 400 employees in the Maryland and North Carolina divisions.

Gaines and Company promotes a culture of safety each day on each work site with these key elements:

- Communications – key to every job
- White Lining
- Site planning
- Review of safety concerns (traffic controls)
- Site meets
- Provide site plans
- Ticket processing – follow through on Ticket Check and marking
- Knowing the law and training employees on their responsibilities under the law
- Verbal confirmation each day on each work site; NO damages, vehicle accidents, injuries, death

Dominic stated the award of attending the 2018 Greater Chesapeake Damage Prevention Training Conference was an extraordinary experience and benefit not only for Dominic but for Gaines as a company and he thanked the committee for their support of excavators in Maryland and DC.

MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS

Scott Brown, WGL-Committee Chairman; Vince Healy, Verizon-Vice Chairman, Dora Parks, Miss Utility/One Call Concepts-Secretary

The next quarterly meeting of the MD/DC Subscribers and Board will be on January 10, 2019 @ 10am at Miss Utility, Hanover MD (refreshments at 9:30am). All owner-members of the Miss Utility system and Board of Directors are invited to attend.

MARYLAND UNDERGROUND FACILITIES DAMAGE PREVENTION AUTHORITY

Jim Barron, Executive Director

October 3, 2018 Meeting Reporting;

- Two Formal Hearings were scheduled, both settled before the meeting.
- Michael Jewel (Columbia Gas) replaced Vince Healy as the MD Subscriber's representative. Vince served two (2) year terms and was the Authority Chairman.
- Reviewed and Acted on six (6) NPV's
- The Authority was awarded a \$57,000 Grant for the 2018 PHMSA State Damage Prevention Grant Program
- The Authority participated at the First Annual Miss Utility Golf Tournament as a Hole-In –One Sponsor to benefit the Construction Angels Program

November 7, 2018 Meeting Reporting;

- Kelly Ruddo was seated in the One Call Seat on the Authority replacing Matt Ruddo who had served two (2) year terms.
- One Formal Hearing was held on NPV 16184 – No ticket gas damage.
- The Authority approved a fine payment scheduled for Carpenter Excavating on NPV 20501 reviewed and acted on at the October 3, 2018 meeting
- Reviewed and Acted on six (6) NPV's
- The Authority was a Gold Sponsor of the Greater Chesapeake Damage Prevention Training Conference in Ocean City. We participated in an Emergency Ticket Panel and had a mock hearing on an actual case heard by the Authority where the audience participated in voting on the results
- The Authority created new language to 12-117 of Title 12 authorizing the Authority to us fines to offset unexpected shortfalls in operating expenses
- New Authority officers to be elected during the January 9, 2019 meeting.

The next Authority meeting is Wednesday, December 5, 2018. No Formal Hearings are scheduled

MARYLAND TITLE 12 RE-WRITE

Reported by Jim Barron

The next meeting is scheduled for Friday, November 30, 2018 at 9:00 AM in the Miss Utility Conference Room. We are hoping to wrap up the Re-Write at that time and send it to the Bill Writers. Once the Bill Writers are done, we will reconvene to accept the final bill for presentation to the 2019 Legislative Session.

Current items being discussed: "Owner" definition back to current language, "Pipe Bursting" added to type of Trenchless Technology and clarity to private property only on 12-129.

Documents on the Re-Write can be downloaded from the Authority Website by clicking the State Capital Dome, www.mddpa.org.

2019 LOCATOR ACHIEVEMENT AWARDS (LAA) AND DIG SMART AWARDS (DSA)

Mark Hamrick, Verizon-Chair; Dora Parks, Miss Utility-Vice Chair

The Dig Smart Awardees were recognized at the Greater Chesapeake Damage Prevention Conference. Each awarded company received a beautiful shovel embedded acrylic plaque and registrations to the conference.

The awardees are:

- Excellence Award; Northern Pipeline (NPL)
- Maryland Award: Ferguson Trenching
- District of Columbia Childs Landscaping
- Honorable Mention Gaines and Company

We congratulate these fine companies for their dedication to safety, damage prevention and their continued participation and support regarding Miss Utility public outreach.

The Awards committee will start the Locator Achievement Awards process at their next meeting planned for January 22, 2019.

2018 GREATER CHESAPEAKE DAMAGE PREVENTION TRAINING CONFERENCE

Matt Ruddo, Committee Chair

The 10th anniversary of the 2018' Greater Chesapeake Damage Prevention Training Conference (GCDPTC) had the most attendees on record. Additionally, there were more sponsorships, more exhibitors and more networking events than previous conference years. sponsors to date. Keynote speaker, Bob White spoke about Generational Communication Skills which proved both entertaining and educational. Attendees enjoyed an exciting 10th year anniversary event that included great food, drinks, cakes, an ice cream bar, music and dancing; this special recognition was well received by the conference attendees.

The 2019 conference is planned for October 22-25 in Ocean City, MD. The first committee meeting will be held January 22, 2019 at Miss Utility.

GCDPTC additional information is located at www.missutilityconference.com

SCHOLARSHIP COMMITTEE

Scott Brown, Chairman; Vince Healy, Co-Chair

Kim Francois (MGH) spoke about the Miss Utility Scholarship which is in its 5th year. The program consists of awarding eight regional scholarships in Maryland and DC. Each scholarship is valued at \$1,008.11. Entries will be provided to Maryland and DC schools in February, April 5th is the entry deadline. In 2018, 260 entries were received by the committee.

DAMAGE PREVENTION TRAINING

Dora Parks, Coordinator dparks@missutility.net

Upcoming Trainings;

Calvert Co Career and Technology 11/30

DE PCS 12/13

Howard Co Utilities 12/17

Open DPT 12/7 at PEPCO in Upper Marlboro (required pre-registration)

MISS UTILITY MARKETING & OUTREACH

Completed Outreach;

- Chesapeake Region Safety Council Conference and Exhibitor Event on 10/10
- Ferguson Waterworks on 10/17
- Timonium Home and Garden Show on 10/19 - 21

If you are interested in volunteering for any trade shows or desire to be added to the show distribution email list, please email Emily Meier at emeier@mghus.com.

CONSTRUCTION ANGELS

Kevin Woolbright, MD/DC Board Representative

Kevin Woolbright recognized that involvement with Construction Angels was due to the efforts of Vince Healy. Over \$10,000 was raised this year at the golfing event on October 4, 2018 at Waverly Woods Golf Club. It was noted that all monies raised locally, stays locally. In addition, another \$560 was raised during the Corn Hole Event in Ocean City during the GCDPTC.

Dora Parks added Construction Angels is a non-profit offering financial aid, grief and financial counselling to families who have suffered the death of a loved one during a construction related accident while employed by a contract company. Donations are always accepted and appreciated.

There being no further business brought before the committee, the meeting adjourned at 11:37 a.m.

Future MD/DC Damage Prevention Meeting, Miss Utility Call Center in Hanover, MD

- December 2018 – **no meeting**
- January 22, 2019
- February 26th

Refreshments at 9 am, meeting starts at 9:30 am

MEETING ATTENDEES;

COMPANY	ATTENDEE NAME & TITLE	TELEPHONE #	EMAIL ADDRESS
Baltimore County	Brian Sahn BOD, Government Rep	(410) 887-1480	<u>bsahm@baltimorecountymd.gov</u>
Belfast Valley Contractors	Cheryl Garvey Safety Admin	(443) 240-8077	<u>cgarvey@belfastvalley.com</u>
BGE	Dave Miller Damage Prevention	(443) 790-3093	<u>David.miller@BGE.com</u>
BGE	Marc Haines BOD, Electric Rep	(443) 324-0371	<u>marc.haines@bge.com</u>
Builders Mutual	Andrew Bard Risk Manager	(540) 535-9830	<u>abaird@bmico.com</u>
Childs Landscape	Becky Mellinger Admin	(410) 974-0528	<u>bmellinger@childslandscape.com</u>
Civil Construction LLC	John Shuffler Oper. Manager	(410) 908-3242	<u>jshuffler@civilllc.com</u>
COMCAST	David Arrigo Manager	(410) 513-0488	<u>david_arrigo@comcast.com</u>
COMCAST	Emily Lolli GIS Analyst	(410) 497-0289	<u>emily_lolli@comcast.com</u>
Comer Construction	Tim Kaptein Director of Safety	(443) 807-2391	<u>tkaptein@comerconstruction.com</u>
DCI	Rodrigo Delcid Supervisor	(202) 480-4882	<u>rdelcid@dcihq.com</u>
Decisive Communications	Amber Kent Project Coordinator of Damages		<u>amber.kent@decisive.net</u>
Decisive Communications	Will Gooch Manager	(240) 586-1605	<u>william.gooch@decisive.net</u>
Eastcom Associates	Jim Verga Area Sales Rep	(908) 803-0195	<u>jverga@eastcomassoc.com</u>

Ecotech	Lori Mendez Business Development	(717) 575-3090	<u>lori@goecotech.net</u>
Ferguson Trenching	Rick Stewart Safety Manager	(240) 856-1565	<u>rstewart@fergustontrenching.com</u>
Fort Myer Construction	Sean Paris Utility Coordinator/DPI	(202) 498-2598	<u>sparis@fortmyer.com</u>
Gray & Son	Shelley Welling Safety Specialist	(410) 771-4311	<u>swelling@graynson.com</u>
Howard County	David Ball Supervisor/Dama ge Prevention	(410) 313-3052	<u>dball@howardcountymd.gov</u>
MDTA/BHD	Robert Goetz STS-III HV Electrician	(443) 970-6563	<u>rgoetz@mdta.state.md.us</u>
MGH	Kelly Cahill Public Relations	(410) 902-5000	<u>kcahill@mghus.com</u>
MGH	Kim Francois Public Relations	(410) 581-5928	<u>kfrancois@mghus.com</u>
MUFDPA MD Authority	Jim Barron Executive Director	(410) 782-2102	<u>jim.barron@mddpa.org</u>
MUFDPA MD Authority	Susan Stroud Deputy Director	(410) 782-2103	<u>susan.stroud@mddpa.org</u>
NPL	Chase Barrington Coordinator	(410) 271-8802	<u>cbarrington@gonpl.com</u>
NPL	James Carey	(571) 921-0210	<u>jcarey@gonpl.com</u>
NPL	Julie Martin Admin	(202) 768-5734	<u>jumartin@gonpl.com</u>
OCC Locating Service	Tom Hastings General Manager	(410) 712-0202	<u>thastings@occls.com</u>
One Call Concepts/ Miss Utility	Dora Parks Committee Secretary Board Member Manager, Client Relations	(410) 782-2026	<u>doraparks@missutility.net</u>

One Call Concepts/ Miss Utility	Matt Ruddo Director, Client Relations	(410) 782-2025	<u>matt@missutility.net</u>
One Call Concepts/ Miss Utility	Susan Sullivan ITIC Coordinator	(410) 782-2030	<u>ssullivan@missutility.net</u>
PEPCO	Lance Thomas System Line Locator		<u>lgthomas@pepco.com</u>
PHI	Jason Cardenosa Damage Prevention	(609) 625-6924	<u>jason.cardenosa@exeloncorp.com</u>
R.B. Hinkle	Sherri Torrillo Director of Safety	(703) 863-4158	<u>storrillo@rbhinkle.com</u>
SMECO	Lisa Hurley Construction Clerk	(410) 535-9403	<u>lisa.hurley@smeco.coop</u>
USIC	Joe Feronti Manager	(443) 239-4402	<u>josephferonti@usicllc.com</u>
Utiliquest	Byung Kim Operations Manager	(404) 904-9039	<u>byung.kim@utiliquest.com</u>
Utiliquest	George Daffan Operations Manager	(301) 399-7975	<u>george.daffan@utiliquest.com</u>
Utiliquest	Juan Vogel BOD Locator Rep	(703) 929-9710	<u>juan.vogel@utiliquest.com</u>
Washington Gas	Jack Ellison Senior Specialist	(703) 750-5128	<u>zellison@washgas.com</u>
Washington Gas	Rosemary Langowski Sr. DP Specialist	(703) 750-4233	<u>rlangowski@washgas.com</u>
Washington Gas	Tamara Neal	(571) 318-7762	<u>tneal@washgas.com</u>
WSSC	Kevin Woolbright DPC Chairman BOD Water/Sewer Rep Customer Care Team	(240) 205-3684	<u>Kevin.woolbright@wsscwater.com</u>
WSSC	Leba Brown Administrative Contract Manager	(301) 206-8259	<u>leba.brown@wsscwater.com</u>