



MD/DC Damage Prevention Committee

Kevin Woolbright, Chairman
George Daffan, Vice Chairman
Susan Sullivan, Secretary

Minutes of the meeting for July 25, 2023
Hybrid Meeting hosted by Miss Utility in Hanover, MD
Prepared by Susan Sullivan

CALL TO ORDER AND INTRODUCTIONS

Chairman Kevin Woolbright called the regular monthly meeting to order at 9:34 AM. There were twenty-nine (29) attendees onsite and sixteen (16) virtual attendees.

APPROVAL OF MINUTES

A motion to approve the June 27, 2023, minutes, was made by Jack Ellison (WGL) and seconded by David Wilkins (WSSC). The motion carried by approval.

The approved meeting minutes will be posted at <https://www.missutility.net/excavators/>.

OPEN DISCUSSION

Tammy House (Patriot Broadband Technologies) introduced herself and appreciated Kevin's prompting to rejoin the monthly meetings after recently running into him.

Jim Barron (MD Authority) shared his appreciation of BGE's Marc Haines after Marc recently stepped in to resolve a concern brought to Jim's attention.

Regina Lumpkin (NPL) connected with Steve Rummel (USIC) who will provide a contact for First Energy/Potomac Energy. Please contact Susan Sullivan for a list of Damage Prevention Contacts.

OLD BUSINESS

No old business to report.

NEW BUSINESS

Bill Jackson (MDOT/SHA) provided follow up information regarding the abandoned facility business note that was made available to meeting attendees. Please contact Bill at 443-852-1323 with questions.

Ryan Burns (Skyline) introduced himself and can be contacted at 410-920-1361 with SHA marking questions.

MISS UTILITY CALL CENTER

- Updates | Jennifer Arroyo (Miss Utility)
 - i-Verify software is in use and can detect discrepancies in a processed ticket. If contacted by Miss Utility, please call back in order to understand and correct possible ticketing errors as accurate ticketing is a vital step in damage prevention and safe excavation.
 - The Response Due By (LTM) column header will be available in the next software update.

- ITICnxt Virtual Training
 - Upcoming trainings: August 3 | September 7 | October 4
 - Please visit <http://missutility.tryitic.com/> for multiple ITICnxt resources.
 - All 2023 Virtual ITICnxt Training dates and preregistration links are posted at <https://www.missutility.net/calendar-events/>.

- Dashboard Reporting: Jennifer Arroyo provided ticket volume data for the month of June 2023.
 - Inbound ticket volume: 81,493 a monthly decrease of 2.204% compared to 2022
 - Outbound volume: 415,715 a year-to-date decrease of 3.872% compared to 2022

- Damage Reporting: Susan Sullivan provided YTD data through June 2023 of reported damages in MD/DC.
 - 615 utility damages (151 mains and 464 services)
 - 26.02% due to no call or valid ticket
 - 35.93% due to hitting a marked line
 - 29.43% due to incorrect locate marks
 - 8.62% due to other root causes

MARYLAND AUTHORITY | Jim Barron, Executive Director | Reported by David Wilkins

- The Authority last met on 4/12/23 while waiting for new members to be appointed by the Governor and seated on the Authority. The July 12, 2023 quarterly meeting was moved to August 9, 2023, in hopes that new members will be seated by then. Those new members are:
 - David Gaines (Gaines & Co) 2nd 2-Year Term, AUC of MD
 - Michael Jewell replaced by David Wilkins (WSSC), Subscriber's Seat
 - Kelly Ruddo replaced by Jennifer Arroyo (OCC Inc), One Call Seat
 - Derek Shreves replaced by Michael Beall (DPW Director, University Park), MML Seat
- The Authority also has five (5) Authority Terms expiring on 9/30/23 that will require Appointments by the Governor. They are:
 - Amber Brengel (Beltsville Supply) to be replaced by Keith Dill (David A Bramble), PWCA Seat
 - James Dudley (Public Member), 2nd 2-Year Term
 - Paul Kwiatkowski (Howard County) to be replaced by Bahareh Inanloo (Mont Co DPW), MACO Seat
 - James Jennings (OCCLS), second 2-Year Term, Locator Seat
 - Tamara Neal (Wash Gas) to be replaced by Marc Haines, Subscriber's Seat.
- The Authority had a booth at and participated in the MML Conference in June where we focused on homeowners and the changes in the law that affect them.

- The Authority will have a booth at and be participating in the MACo Conference in August where we will again focus on homeowners.
- The Authority's next meeting will be an Open Meeting with a Closed Executive Session on August 9, 2023.

TITLE-12 RE-WRITE

The Authority plans to go to the Legislature in 2024 to change the date when Authority Members' Terms expire from September 30th to April 30th.

COMMITTEE REPORTS

2023 GCDPTC | Matt Ruddo, Chairman (OCC)

- Conference Dates: October 24-27, 2023
- Conference Venue: Ashore Resort and Beach Club
- Keynote Speaker: Mike Mullane, former NASA Astronaut
- Guest Speaker: CGA President, Sarah Magruder Lyle on 50 in 5.
- Early bird registration is open and currently available until Aug 27.
- Save the Date Contest is up and running. Register for updates by emailing 2023gcdptc@gmail.com for your chance to win a two-night package to the 2023 Conference.

MD/DC SUBSCRIBERS COMMITTEE & BOARD OF DIRECTORS

Next meeting is scheduled for Wednesday, October 11, 2023.

DAMAGE PREVENTION AND SAFETY COMMITTEE

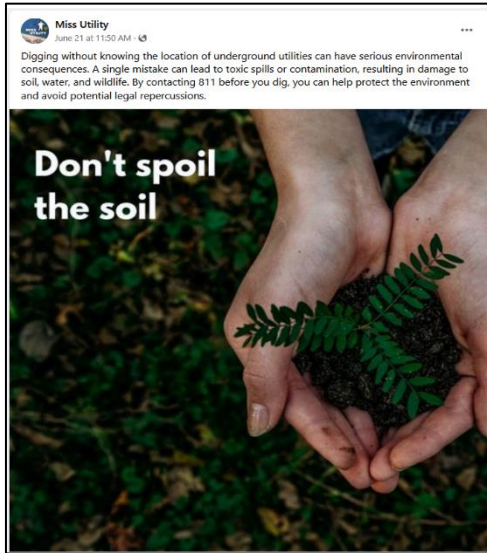
Kevin Woolbright, Chairman | George Daffan, Co-Chair

- DPT Upcoming:
 - July 28: ODPT @ Miss Utility
 - July 31: Frederick County DPW
 - August 14: Frederick County DPW
 - August 25: Sunrise Safety Services
- DPT Completed:
 - June 21: 811 Outreach: DC Water
 - June 29: PGCPS
 - July 17: Frederick County DPW

All 2023 DPT dates and links are now posted at <https://www.missutility.net/calendar-events/> Onsite and Spanish Damage Prevention Training is available. Please reach out to Susan for more information.

➤ Miss Utility Facebook

Please visit www.facebook.com/missutilityofmd/ for dig safe posts, holiday announcements, call center notices/information and current events. Please like or share posts to show your support for Miss Utility and the dig safe message.



- Carvertise Marketing Metrics | Susan Sullivan, Miss Utility
 - Seven wrapped cars currently travel throughout Montgomery, Prince George, Charles and Washington and Frederick Counties and Washington, D.C.
 - Quantitative Performance Data for the month of June 2023:
 - Miles traveled by fleet: 13,738 (5,338 above expectation)
 - Impressions per fleet: 1,909,582 (741,982 above expectation)

- MGH Marketing Update | Anna Trim, MGH
 - Spring Advertising
 - Facebook ads targeting both English and Spanish speaking excavators are running through August.
 - Radio and Spotify ads targeting English and Spanish speaking professionals and homeowners will run September and October across MD & DC.

 - Touch a Truck
 - 2023 Touch a Truck is scheduled for Saturday, August 5 at the Bowie Baysox Stadium.
 - Interested in participating? Email missutilitytouchatruck@gmail.com
 - Thank you to all volunteers!

 - Trade Shows
 - MACo Summer Conference: Aug. 17-20 in Ocean City, MD

 - 2023 Scholarship Program | Scott Brown, Chair

The 2023 Miss Utility of Maryland/D.C. Scholarship program received 286 submissions this year. The Committee thanks all students who took the time to submit. After reviewing all submissions, the Committee recently selected the following students who will each be awarded a \$1,008.11 scholarship. Congratulations!

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|-------------|---------------|----------------|-------------|
| ▶ M. Heine | ▶ S. Velumuri | ▶ A. Jarrell | ▶ T. Knox |
| ▶ D. Martin | ▶ S. Wynn | ▶ M. Abdelrady | ▶ V. Miller |

- 2023 Awards Committee | Kevin Woolbright, Chair | George Daffan, Co-Chair
 - The Dig Smart Award notice and nomination form was sent out July 10th.
 - Please view and submit nomination form at <https://forms.gle/SFmZKcoksdUxEDj88>.
 - All entries are due by August 18th.

CONSTRUCTION ANGELS | Kevin Woolbright, CA Board Representative for MD/DC
 Unfortunately, there were no MD/DC submissions to this year’s Construction Angels Scholarship Program.

Save the date for this year’s Miss Utility Subscribers and Board of Directors Golf Tournament to benefit Construction Angels scheduled for October 13th. Sponsorships are available. Please contact Kevin at bright.67@verizon.net for more information.

CAVA (Construction Angels of Virginia) which is not an affiliate of Construction Angels has been dissolved. Construction Angels website is <https://www.constructionangels.us/>.

Kevin shared photos of two recent events he attended as a CA Representative (CRSC Awards Ceremony and The Crusher Run/5K Charity Race which raised \$20,000 for CA).

There being no further business brought before the committee, the meeting adjourned at 10:43 AM.

Upcoming 2023 Hybrid MD/DC Damage Prevention & Safety Meetings

- August 22
- September 19* Please note date change
- October (No Meeting due to GCDPTC)

MEETING ATTENDEES: This was a hybrid meeting. Onsite attendance is below. Accurate Zoom attendance is not available.

ONSITE ATENDANCE:

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|----------------------------------|--|----------------|-----------------------------|
| AT&T | Angela Johnson BOD, Communications Reg | (571) 218-9458 | aj1731@att.com |
| BGE | Marc Haines BOD, Electric Rep | (443) 324-0371 | marc.haines@bge.com |
| BGE | Ian Jones Supervisor | (410) 470-8217 | ian.jones@bge.com |
| Construction Angels | Kevin Woolbright DPC Chairman CA Board Representative for MD/DC | (301) 806-8745 | bright.67@verizon.net |
| CW & Sons Infrastructure, Inc | Jesus Cruz Director of Safety | (301) 213-2153 | jcruz@cwsons.com |
| DXI Construction | Christina Jacobs Ticket Processor | 443-981-9851 | cjacobs@dxiconstruction.com |

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| DXI Construction | Randy Spurlock Management | (703) 946-6169 | rspurlock@dxiconstruction.com |
| Ecotech Hydro Excavation | Shelly Masone Business Development Director | 443-534-6276 | Shelly@goecotech.com |
| Ferguson Trenching | Mary Hill Safety Manager | (443) 510-9959 | maryh@fergusontrenching.com |
| Gaines and Company | Dominic Pope Safety Director | (443) 386-1383 | dpope@gainesandco.com |
| Gray & Son | Lenny Corbin Safety Director | (410) 365-4156 | lcorbin@graynson.com |
| Gray & Son | Shelly Welling Safety Specialist | (410) 771-4311 | swelling@graynson.com |
| MDOT SHA | Bill Jackson Assistant Statewide Utility Engineer Office of Construction | (443) 852-1323 | wjackson2@mdot.maryland.gov |
| MUFDPA | Jim Barron Executive Director | (410) 782-2102 | jim.barron@mddpa.org |
| NPL | James Carey | (571) 921-0210 | jcarey@gonpl.com |
| NPL | Regina Lumpkin CSR Admin | (301) 322-3042 | rlumpkin@gonpl.com |
| One Call Concepts/ Miss Utility | Jennifer Arroyo General Manager | (410) 782- 2101 | jennifer@occinc.com |
| One Call Concepts/Miss Utility | Matt Ruddo Director, Client Relations | (410) 782-2025 | mruddo@missutility.net |
| One Call Concepts/ Miss Utility | Susan Sullivan DPC Secretary | (410) 782-2030 | ssullivan@missutility.net |
| Shentel Glofiber | Philip Dethlefs Inspector | (850) 313-3256 | philip.dethlefs@emp.shentel.com |
| Shentel Glofiber | Kerwin Ralls Damage Prevention | (540) 335-0013 | kerwin.ralls@emp.shentel.com |
| SMECO | Lisa Hurley Locating Coordinator | (410) 535-9403 | lisa.hurley@smeco.coop |
| Utiliquest | George Daffan Operations Manager | (301) 399-7975 | george.daffan@utiliquest.com |
| UtiliQuest | Mike Burns Operations Manager | (443) 786-7994 | mike.burns@utiliquest.com |
| UtiliQuest | Troy Middleton Manager DC | (571) 835-5400 | troy.middleton@utiliquest.com |

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| Utiliquest | Erik Phillips Director of Operations | (443) 324-7835 | erik.phillips@utiliquest.com |
| WGL | Ryan Reese Supervisor, Damage Prevention | (571) 512-0537 | RReese@washgas.com |
| WGL | Jack Ellison Sr. Specialist Damage Prevention | (703) 966-9315 | jellison@washgas.com |
| WSSC | David Wilkins BOD, Water/Sewer Rep | (301) 648-6953 | david.wilkins@wsscwater.com |